VoIP V2 Talkback Speaker Operations Guide

Part #*011022*

Document Part #*930310C*
for Firmware Version *5.0.5*

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VoIP V2 Talkback Speaker Operations Guide 930310C
Part # 011022

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Revision Information

Revision C, released on 3-11-2010, has the following changes:

- Adds Section 2.2.1.3, "Running the Talkback Speaker with Auxiliary Power"
- Adds Section 2.2.2.1, "Talkback Speaker with Remote Call Button"
- Adds Section 2.2.2.2, "Talkback Speaker with Alert Strobe"
- Adds Section 2.2.2.3, "Talkback Speaker with Extra Speaker Connection"
- Adds the following note for Section 2.2.2.3, "Talkback Speaker with Extra Speaker Connection":

  "When using the second Analog speaker in Digital Volume Control Mode, the maximum recommended volume is a setting of 6."
- Rewords the following note for Section 2.7, "Configuring the NTP Server and Clock":

  "The Clock Configuration page is always visible. If a clock is not installed, the Clock Status will indicate NOT INSTALLED. Otherwise it shows INSTALLED."
- Adds Section 2.2.2.4, "Talkback Speaker with Line Out"
- Changes Heading Level and Updates Section 2.9, "Autoprovisioning Configuration"
- Updates Table 2-7, "SIP Configuration Parameters"
- Updates Table 2-12, "Time Zone String Parts"
- Updates Table 2-13, "Time Zone String Examples"
- Adds Table 2-16, "Autoprovisioning Configuration Parameters"
- Updates the following text in Table 2-7, "SIP Configuration Parameters":
- Unregister on Reboot*:"When selected, on boot, the speaker will first register with a SIP server with a expiration delay of 0 seconds. This has the effect of unregistering any current devices on this extension."
- Adds Figure 2-3, "Running the V2 Speaker with Auxiliary Power"
- Adds Figure 2-4, "Talkback Speaker with Remote Call Button"
- Adds Figure 2-5, "Talkback Speaker with Alert Strobe"
- Adds Figure 2-6, "Talkback Speaker with Extra Speaker Connection"
- Adds Figure 2-7, "Talkback Speaker with Line Out"
- Updates Figure 2-12, "Home Page"
- Updates Figure 2-13, "Device Configuration Page"
- Updates Figure 2-14, "Network Configuration Page"
- Updates Figure 2-15, "SIP Configuration Page"
- Updates Figure 2-16, "SIP Configuration Page Set to Point-to-Point Mode"
- Updates Figure 2-17, "Multicast Configuration Setup"
- Updates Figure 2-18, "Audio Configuration Page"
- Updates Figure 2-22, "NTP Server and Clock Configuration Page"
- Updates Figure 2-23, "Event Configuration Page"
- Adds Figure 2-24, "Autoprovisioning Configuration Page"
- Updates Figure 2-25, "Firmware Upgrade Page"

Important Safety Instructions

1. Read these instructions.
2. Keep these instructions.
3. Heed all warnings.
4. Follow all instructions.
5. Do not use this apparatus near water.
6. Clean only with dry cloth.
7. Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
8. Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
9. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
10. Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
11. Only use attachments/accessories specified by the manufacturer.
12. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
13. Prior to installation, consult local building and electrical code requirements.

Warning

Electrical Hazard: This product should be installed by a licensed electrician according to all local electrical and building codes.

Warning

Electrical Hazard: To prevent injury, this apparatus must be securely attached to the floor/wall in accordance with the installation instructions.

Pictorial Alert Icons

GENERAL ALERT	General Alert *This pictoral alert indicates a potentially hazardous situation. This alert will be followed by a hazard level heading and more specific information about the hazard.*
	Ground *This pictoral alert indicates the Earth grounding connection point.*

Hazard Levels

Danger: Indicates an imminently hazardous situation which, if not avoided, will result in death or serious injury. This is limited to the most extreme situations.

Warning: Indicates a potentially hazardous situation which, if not avoided, could result in death or serious injury.

Caution: Indicates a potentially hazardous situation which, if not avoided, could result in minor or moderate injury. It may also alert users against unsafe practices.

Notice: Indicates a statement of company policy (that is, a safety policy or protection of property).

The safety guidelines for the equipment in this manual do not purport to address all the safety issues of the equipment. It is the responsibility of the user to establish appropriate safety, ergonomic, and health practices and determine the applicability of regulatory limitations prior to use. Potential safety hazards are identified in this manual through the use of words Danger, Warning, and Caution, the specific hazard type, and pictorial alert icons.

Abbreviations and Terms

Abbreviation or Term	Definition
A-law	A standard companding algorithm, used in European digital communications systems to optimize, i.e., modify, the dynamic range of an analog signal for digitizing.
AVP	Audio Video Profile
Cat 5	TIA/EIA-568-B Category 5
DHCP	Dynamic Host Configuration Protocol
LAN	Local Area Network
LED	Light Emitting Diode
Mbps	Megabytes per Second.
NTP	Network Time Protocol
PBX	Private Branch Exchange
PoE	Power over Ethernet (as per IEEE 802.3af standard)
RTP	Real-time Transport Protocol
RTFM	Reset Test Function Management
SIP	Session Initiated Protocol
Talkback	Two-way communication enabled
TFTP	Trivial File Transfer Protocol
u-law	A companding algorithm, primarily used in the digital telecommunication
UC	Unified Communications
VoIP	Voice over Internet Protocol

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1 Product Overview

The CyberData SIP-enabled Talk-Back Speaker is a Power-over-Ethernet (PoE 802.3af) and Voice-over-IP (VoIP) public address two-way loudspeaker that easily connects into existing local area networks with a single CAT5 cable connection. The speaker is compatible with most SIP-based IP PBX. In a non-SIP environment, the speaker is capable of broadcasting audio through multicast. Its small footprint and low height allows the speaker to be discretely mounted almost anywhere.

The CyberData Talk-Back Speaker is an innovative addition to our portfolio of paging/notification products. As an example, in an open-room setting, the CyberData Talk-Back Speaker with it's adaptive full-duplex voice operation allows for clear two-way communication during event notifications.

Note Prior to installation, create a plan for the locations of your speakers.

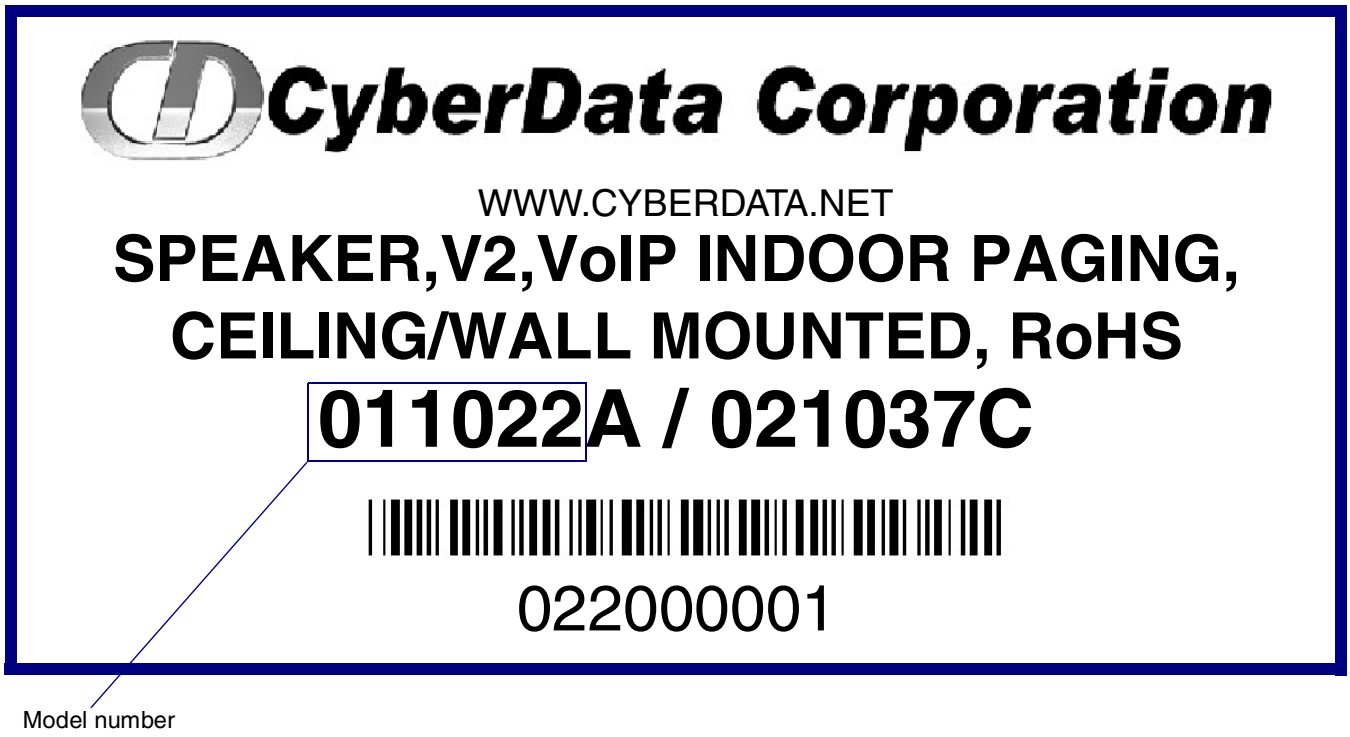
General Alert

Consult local building and electrical code requirements prior to installation.

1.1 How to Identify This Product

To identify the VoIP Talkback Speaker, look for a model number label similar to the one shown in Figure 1-1. The model number on the label should be **011022**.

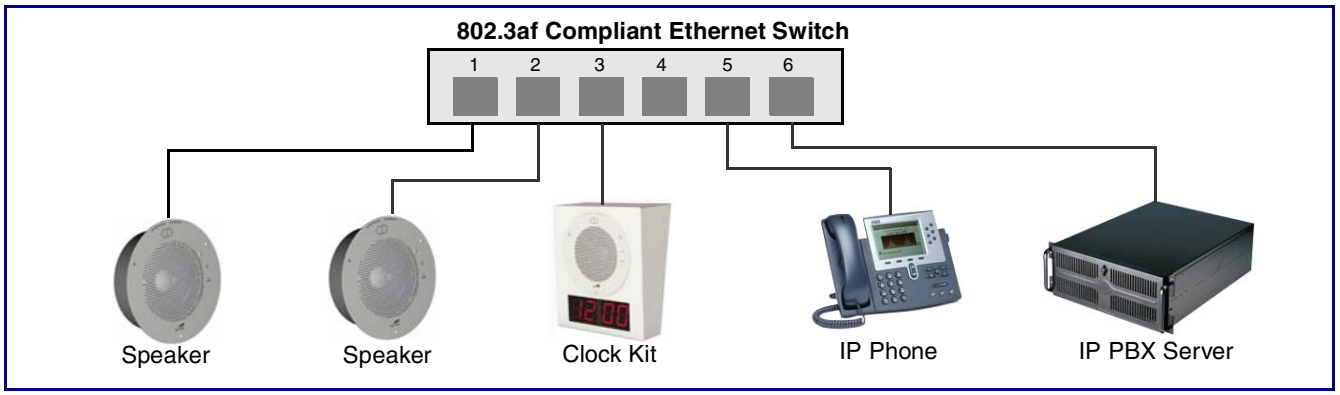
Figure 1-1. Model Number Label



1.2 Installation

Figure 1-2 illustrates a typical configurations for the VoIP Talkback Speaker.

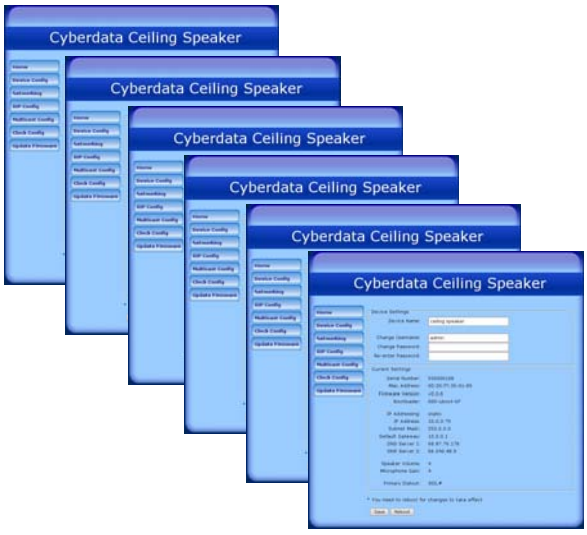
Figure 1-2. Typical Installation



See the following sections for other installation options:

- Section 2.2.1.3, "Running the Talkback Speaker with Auxiliary Power"
- Section 2.2.2.1, "Talkback Speaker with Remote Call Button"
- Section 2.2.2.2, "Talkback Speaker with Alert Strobe"
- Section 2.2.2.3, "Talkback Speaker with Extra Speaker Connection"
- Section 2.2.2.4, "Talkback Speaker with Line Out"

1.3 Product Features



- *Adaptive full-duplex voice operation*
- *SIP (RFC 3261) compatible*
- *Web-based configuration*
- *Web-based firmware upgradeable*
- *Autoprovisioning support*
- *Small footprint*
- *High efficiency speaker driver*
- *PoE 802.3af Enabled (Powered-over-Ethernet)*
- *Network and external speaker volume control*
- *Peer-to-peer capability*
- *User-uploadable ring and alert tones*
- *Auto detect for CyberData Clock kit*

1.4 Supported Protocols

The Talkback Speaker supports:

- SIP
- Multicast
- HTTP Web-based configuration

  Provides an intuitive user interface for easy system configuration and verification of speaker operations.
- DHCP Client

  Dynamically assigns IP addresses in addition to the option to use static addressing.
- HTTP TCP Post auto-updating event notification in XML format
- TFTP Client

  Facilitates Web-based firmware upgrades of the latest speaker capabilities.
- RTP
- Audio Encodings

  PCMU (G.711 mu-law)

  PCMA (G.711 A-law)

  Packet Time 20 ms

1.5 Supported SIP Servers

The following link contains information on how to configure the speaker for the supported SIP servers:

http://www.cyberdata.net/support/server/index.html

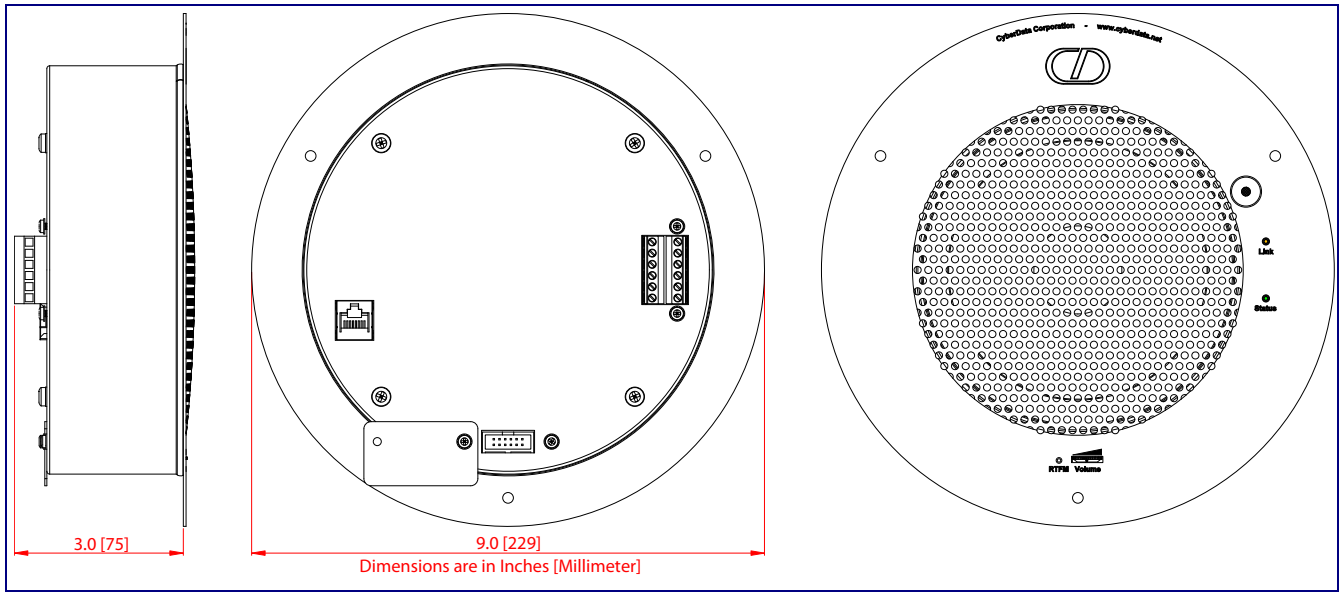
1.6 Product Specifications

Category	Specification
Sensitivity	96dB/1W/1M S.P. Level
Output	10 Watts Peak Power
Operating temperature	-30 to 55 C (-22 to 131 F)
Port baud rate	10/100 Mbps
Protocol	SIP RFC 3261 Compatible
Power Input	PoE 802.3af (as per IEEE 802.3af standard from a UL listed power source)
Payload types	G711, A-law and µ-law
Regulatory compliance	FCC Class B, CE
Warranty	2 years limited
Dimensions	9” x 2.4”
Weight	2.8 lbs./shipping weight of 3.8 lbs. (1.3 kg/shipping weight of 1.7 kg)
Part number	011022

1.7 Dimensions

Figure 1-3 shows the dimensions for the Talkback Speaker.

Figure 1-3. Dimensions



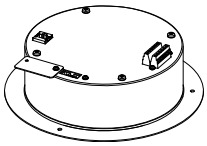
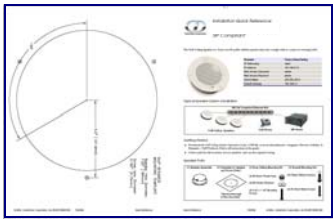
2 Installing the VoIP Talkback Speaker

2.1 Parts List

Table 2-1 illustrates the parts for each speaker and includes kits for the drop ceiling and drywall mounting.

Note The installation template for the Talkback Speaker is located on the *Installation Quick Reference Guide* that is included in the packaging with each speaker.

Table 2-1. Parts

Quantity	Part Name	Illustration
1	Talkback Speaker Assembly	
1	Installation Quick Reference Guide	
1	Speaker Mounting Accessory Kit (Part #070054A)	

2.2 Device Configuration

Set up and configure each speaker *before* you mount it.

CyberData delivers each speaker with the following factory default values:

Table 2-2. Factory Network Default Settings—Default of Network

Parameter	Factory Default Setting
IP Addressing	DHCP
IP Address[a]	10.10.10.10
Web Access Username	admin
Web Access Password	admin
Subnet Mask[a]	255.0.0.0
Default Gateway[a]	10.0.0.1

a. Default if there is not a DHCP server present.

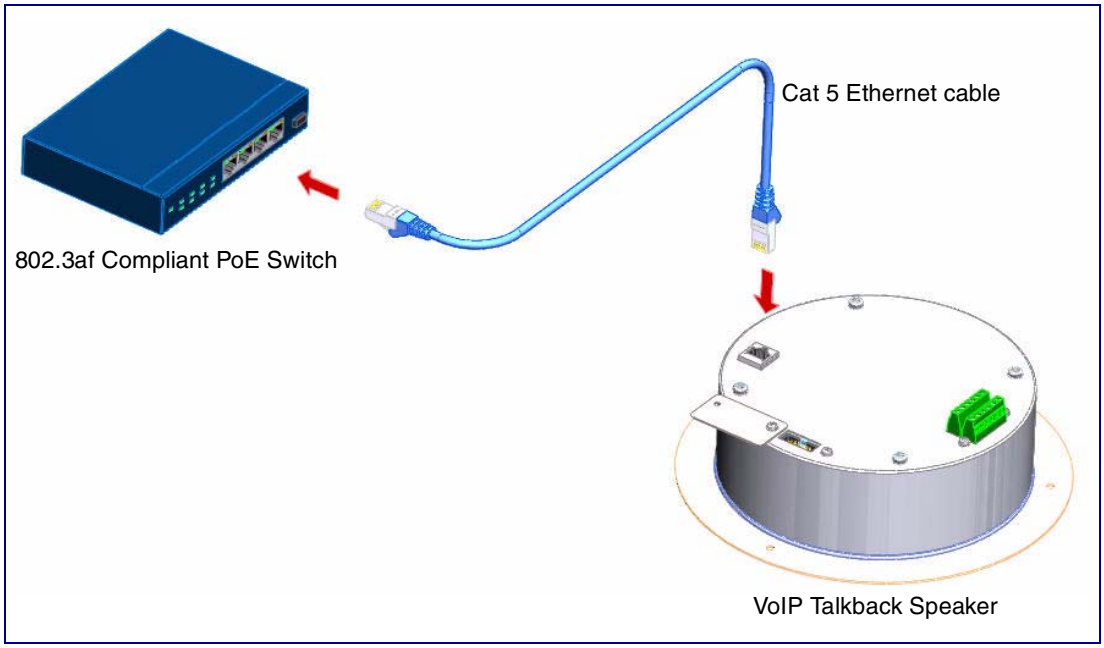
2.2.1 Connect Power to the Speaker

Figure 2-1 through Figure 2-3 illustrates how to connect power to the VoIP Talkback Speaker.

2.2.1.1 VoIP Talkback Speaker to a 802.3af Compliant PoE Switch

Figure 2-1 illustrates how to connect the VoIP Talkback Speaker to a 802.3af compliant PoE switch via a Cat 5 Ethernet cable.

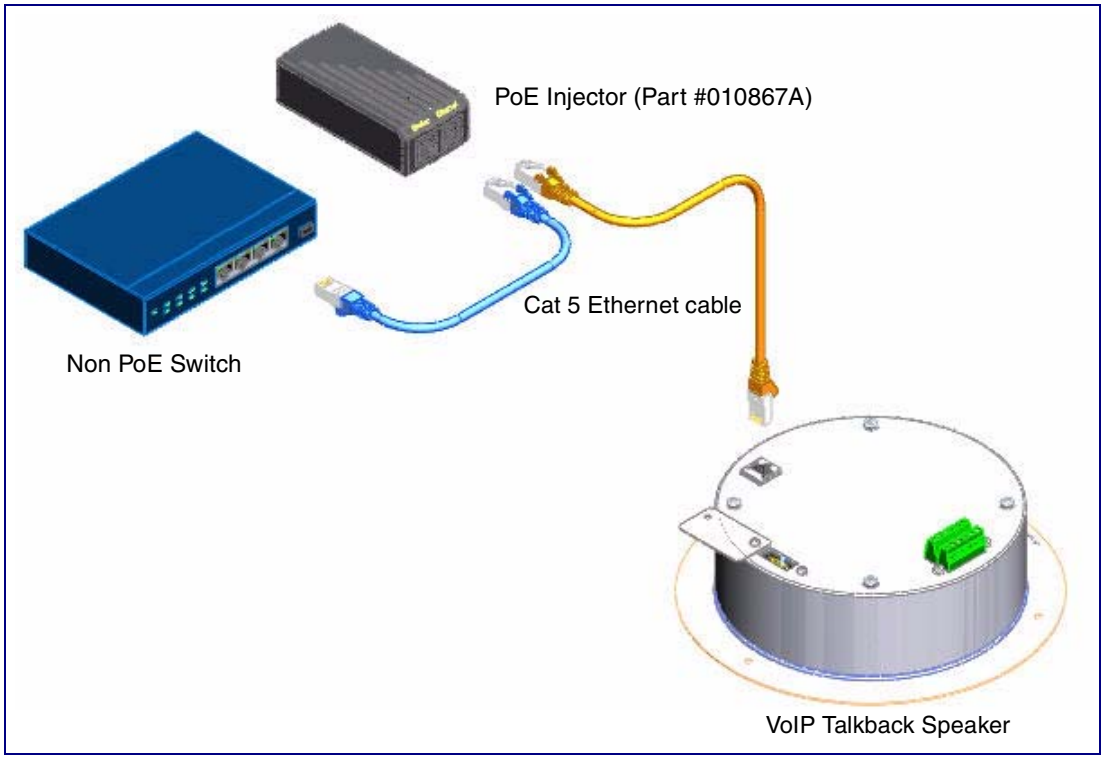
Figure 2-1. VoIP Talkback Speaker to a 802.3af Compliant PoE Switch



2.2.1.2 VoIP Talkback Speaker (with PoE Injector) to a 802.3af Compliant PoE Switch

In Figure 2-2, if a PoE switch is not available, you will need a PoE Injector, part #010867A (ordered separately). A PoE Injector is a power supply solution for those who have a standard Non PoE Switch.

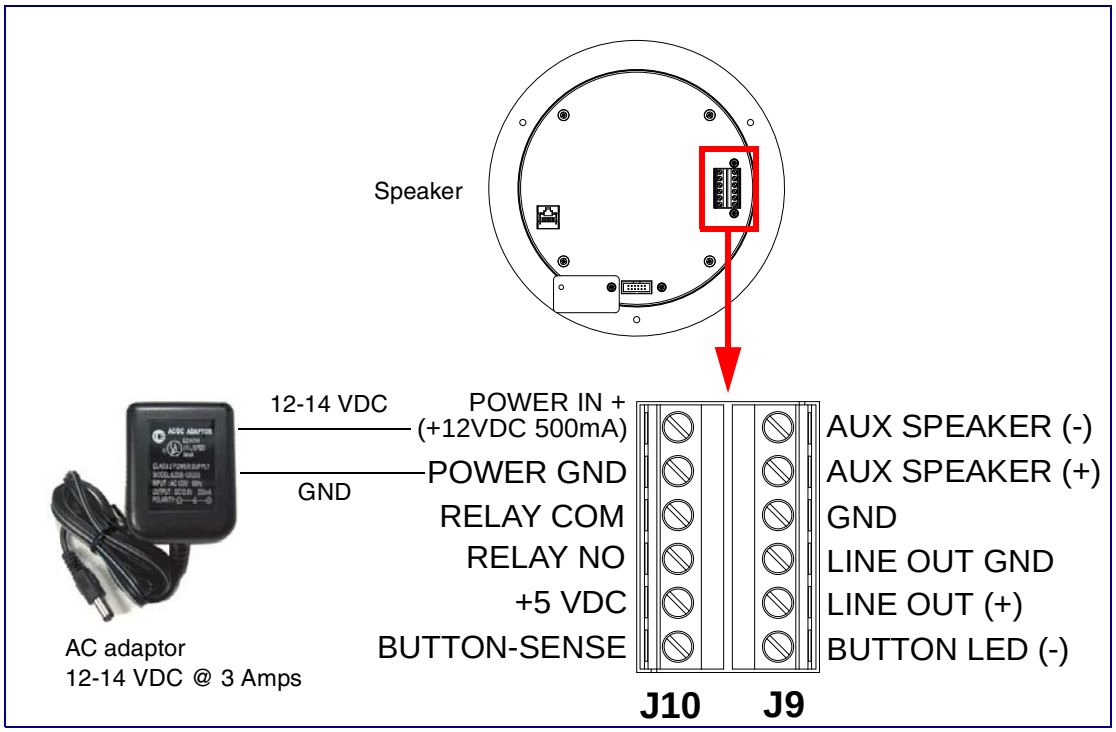
Figure 2-2. VoIP Talkback Speaker (with PoE Injector) to a Non PoE Switch



2.2.1.3 Running the Talkback Speaker with Auxiliary Power

In Figure 2-3, the power for the Talkback Speaker can either come from an 802.3af Network connection or from an external source.

Figure 2-3. Running the V2 Speaker with Auxiliary Power



2.2.2 Installation Options

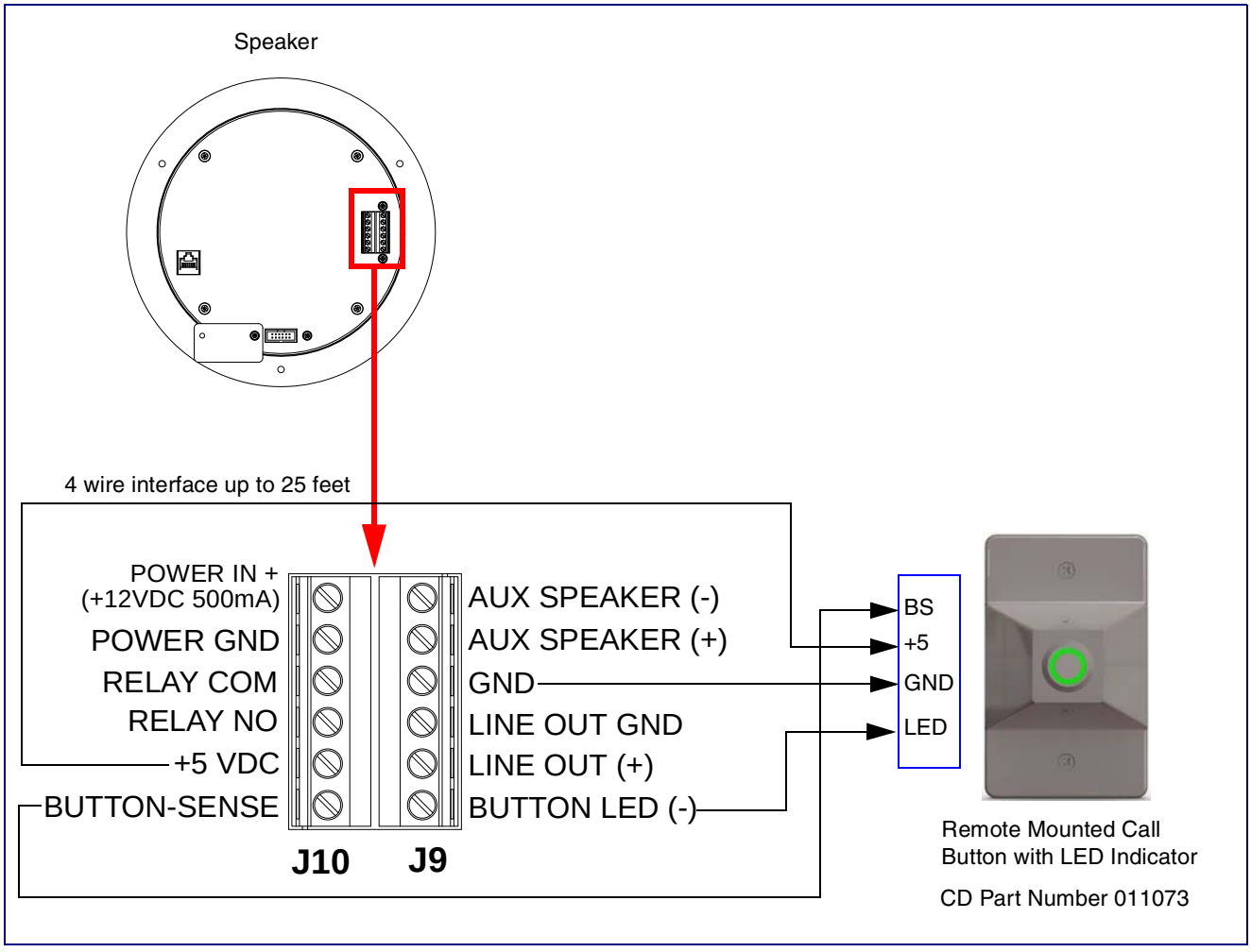
Figure 2-4 through Figure 2-7 illustrates various installation options for the Talkback Speaker.

2.2.2.1 Talkback Speaker with Remote Call Button

In Figure 2-4, when you press the remote call button, the speaker will initiate a SIP call to a pre-determined extension.

When you call the Speaker from a remote phone and auto-answer is not enabled, the LED on the remote button will blink. The call will be answered when the button is pressed.

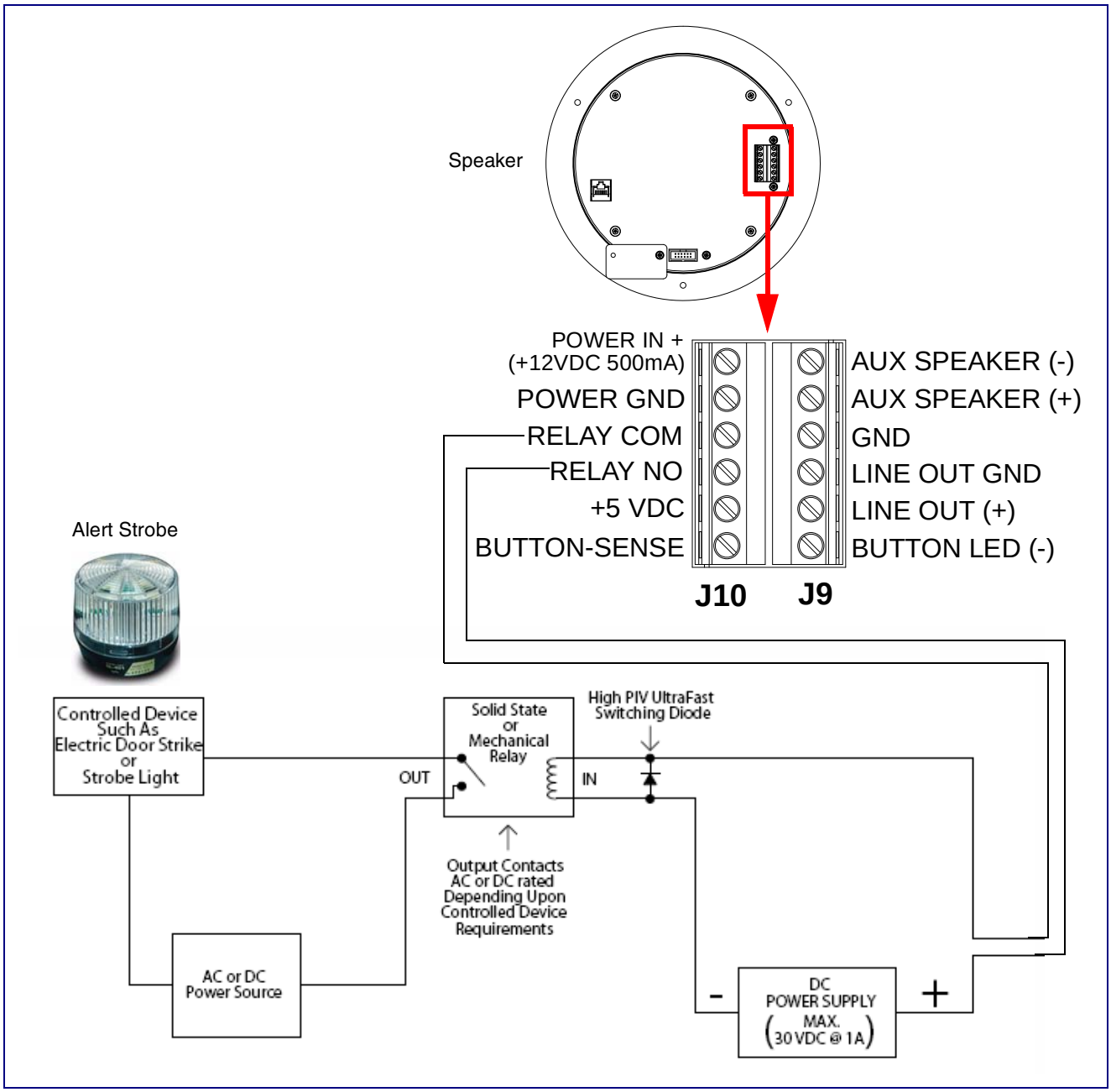
Figure 2-4. Talkback Speaker with Remote Call Button



2.2.2.2 Talkback Speaker with Alert Strobe

In Figure 2-5, when the Talkback Speaker is called from a remote phone, the relay on the speaker can be programmed to blink and drive an Alert Strobe. This strobe may also be addressed from a separate Unified Communication (UC) server.

Figure 2-5. Talkback Speaker with Alert Strobe



2.2.2.3 Talkback Speaker with Extra Speaker Connection

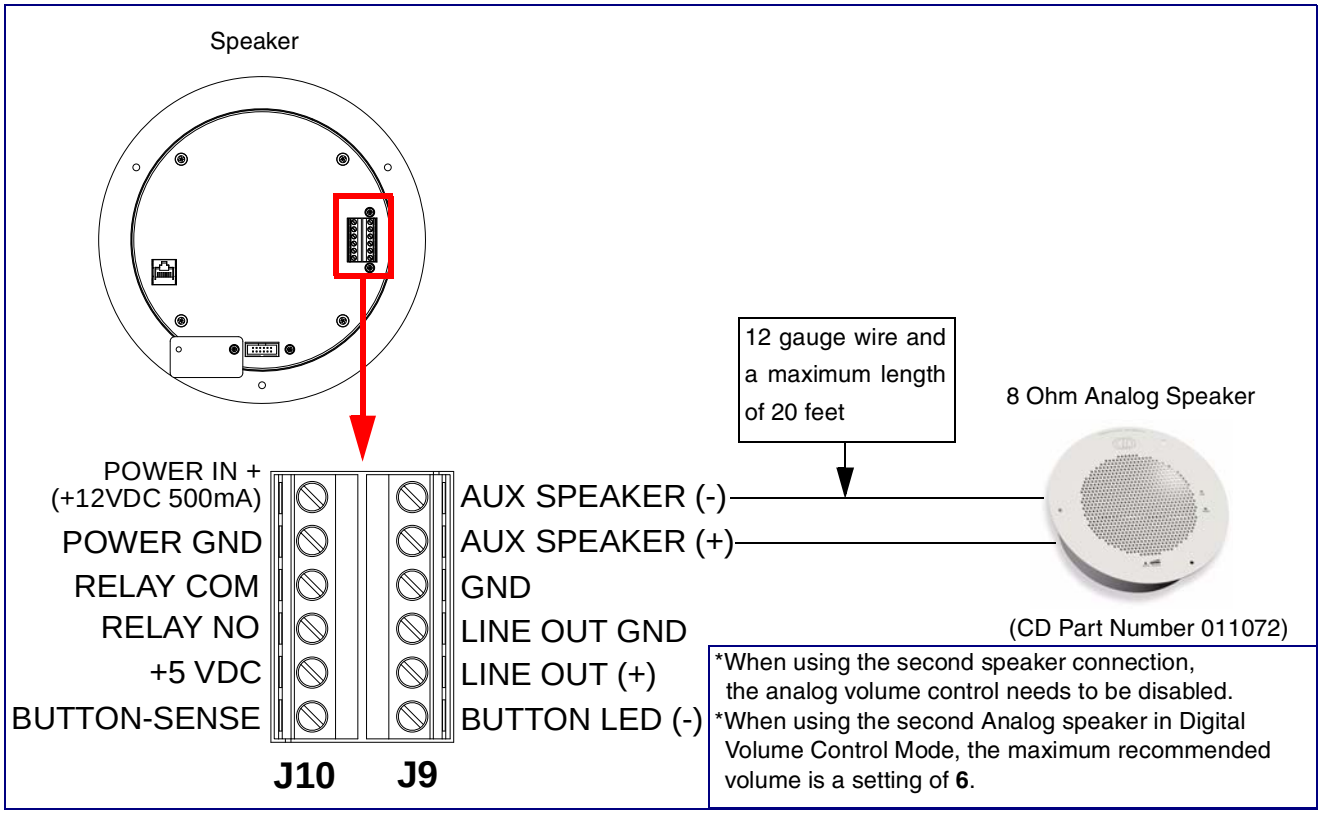
In Figure 2-6, the Talkback Speaker supports an amplified audio output for a second analog speaker. While the total speaker wattage is the same, by connecting a low cost analog speaker, additional coverage can be realized.

Speaker Setup

When using the second speaker connection, the analog volume control needs to be disabled (see the Use Digital Volume Control setting on the Device Configuration Page (see Section 2.4.2, "Configure the Device").

Note **When using the second Analog speaker in Digital Volume Control Mode, the maximum recommended volume is a setting of 6.**

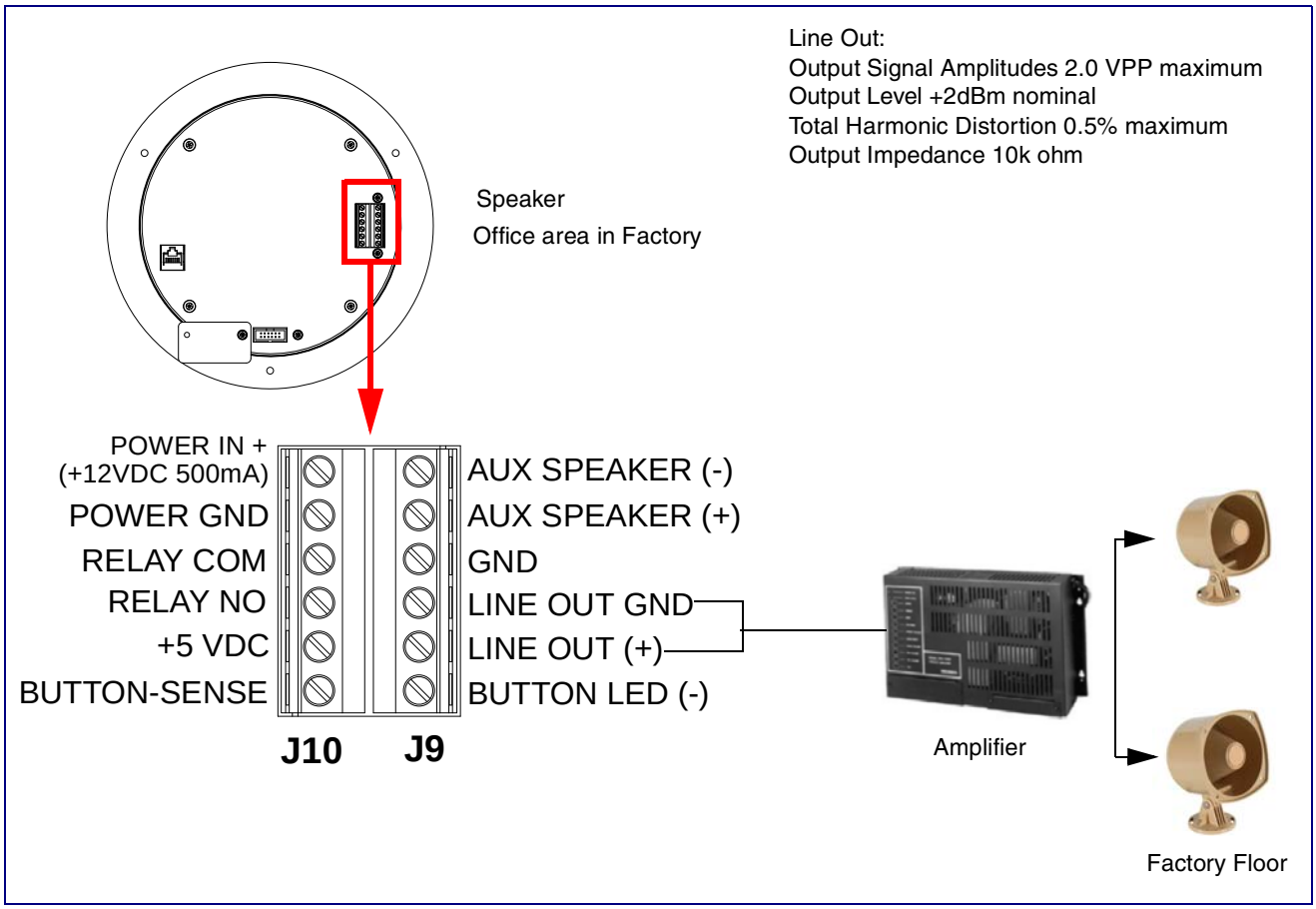
Figure 2-6. Talkback Speaker with Extra Speaker Connection


Speaker
12 gauge wire and a maximum length of 20 feet
8 Ohm Analog Speaker
POWER IN + (+12VDC 500mA)
POWER GND
RELAY COM
RELAY NO
+5 VDC
BUTTON-SENSE
AUX SPEAKER (-)
AUX SPEAKER (+)
GND
LINE OUT GND
LINE OUT (+)
BUTTON LED (-)
J10
J9
(CD Part Number 011072)
*When using the second speaker connection, the analog volume control needs to be disabled.
*When using the second Analog speaker in Digital Volume Control Mode, the maximum recommended volume is a setting of 6.

2.2.2.4 Talkback Speaker with Line Out

In Figure 2-7, for areas that require more speaker volume, the Talkback Speaker can be connected directly to an auxiliary amplifier to drive additional horns or speakers. This is done through the line-out connection.

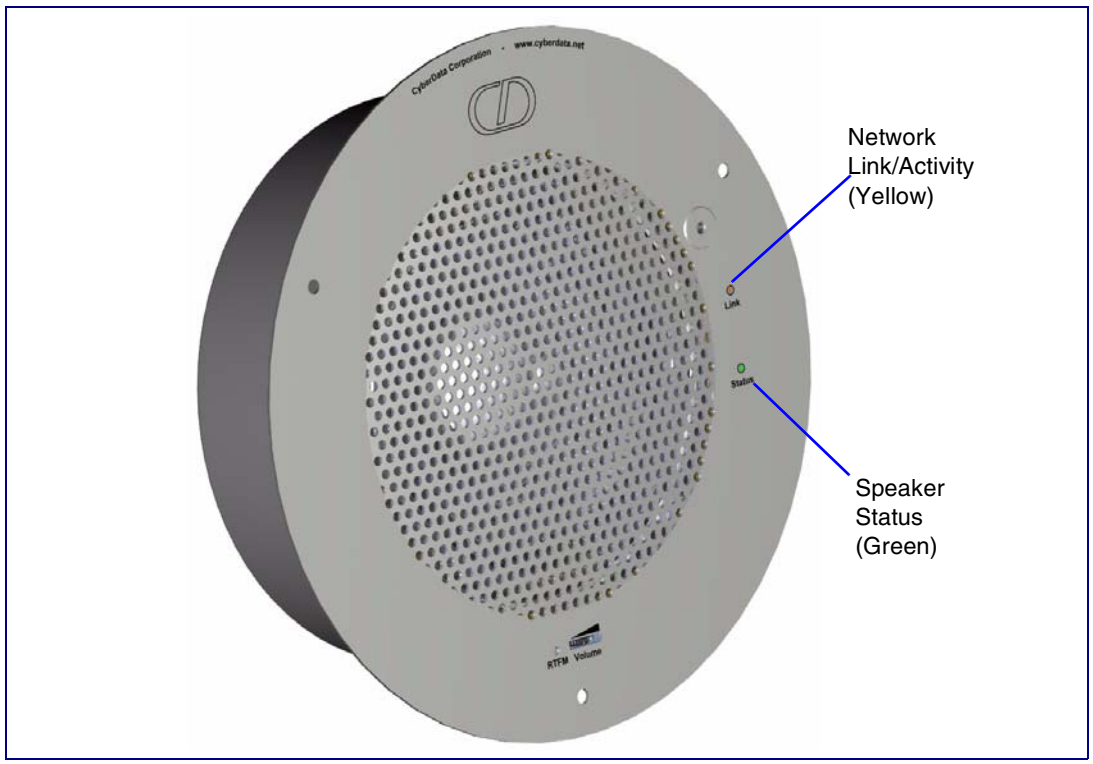
Figure 2-7. Talkback Speaker with Line Out



2.2.3 Confirm that the Speaker is Operational and Linked to the Network

After connecting the speaker to the 802.3af compliant Ethernet hub, the LEDs on the speaker face confirm that the speaker is operational and linked to the network.

Figure 2-8. Status and Activity LEDs



2.2.3.1 Status LED

After supplying power to the speaker:

1. The green power/status LED and the yellow network LED comes on immediately.
2. After about 23 seconds with a static IP address (or 27 seconds if the board is set to use DHCP), the green LED will blink twice to indicate that the board is fully booted. The speaker will beep at this time if the **Beep on Initialization** option is enabled on the **Device Configuration Page** (see Section 2.4.2, "Configure the Device").

Note If the board is set to use DHCP and there is not a DHCP server available on the network, it will try five times with a three second delay between tries and eventually fall back to the programmed static IP address (by default 10.10.10.10). This process will take approximately 80 seconds.

Note The front power/status LED will remain solid on during operation.

If there is a button attached to the speaker, it will come on during boot, flash in conjunction with the power/status LED when fully booted, and then turn on or off according to the **Button Lit When Idle** option on the **Device Configuration Page** (see Section 2.4.2, "Configure the Device"). The button LED will flash when a call is active.

2.2.3.2 Link LED

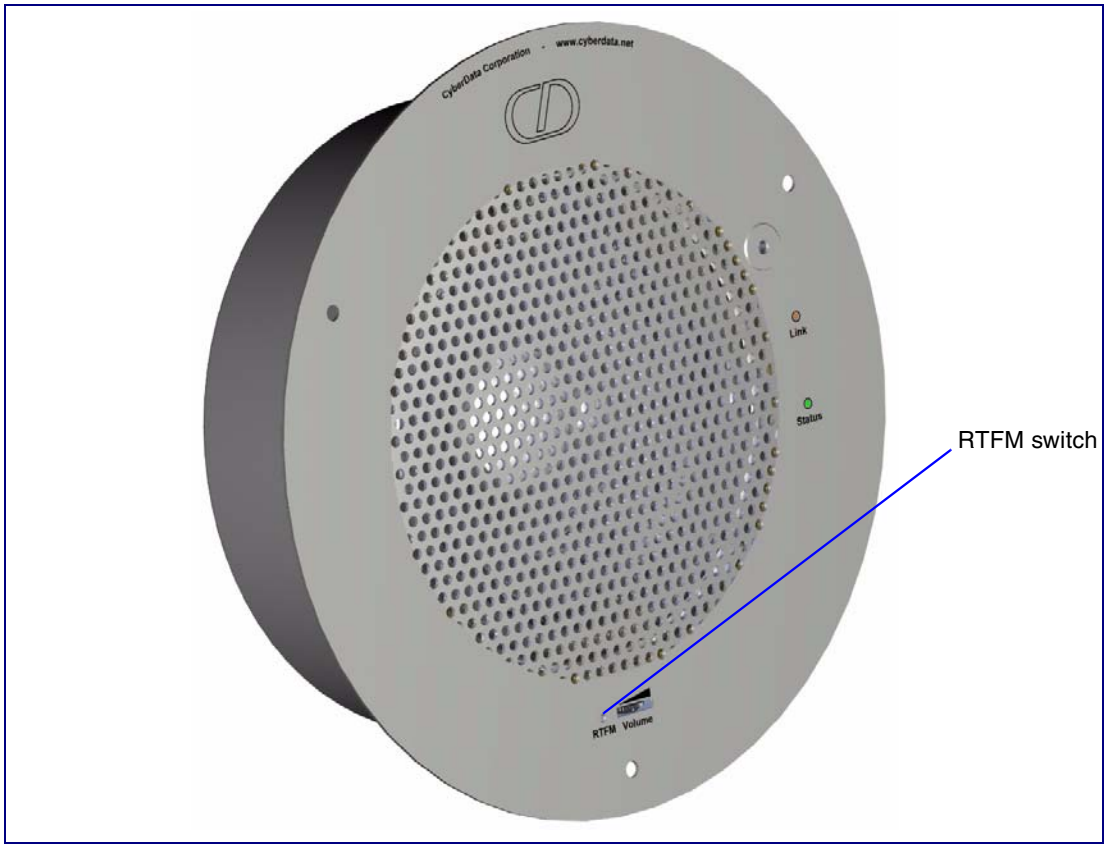
- The **Link** LED is illuminated when the network link to the speaker is established.
- The **Link** LED blinks to indicate network traffic.

2.2.4 Confirm the IP Address, Test the Audio, and Check the Volume

2.2.4.1 Reset Test Function Management (RTFM) Switch

When the speaker is operational and linked to the network, use the Reset Test Function Management (RTFM) switch (Figure 2-9) on the speaker face to announce and confirm the speaker's IP Address, test that the audio is working, and check the volume.

Figure 2-9. RTFM Switch



To announce a speaker's current IP address:

1. Press and release the RTFM switch within a five second window.
2. When you hear the IP address announcement, check the speaker volume.

Note The speaker will use DHCP to obtain the new IP address (DHCP-assigned address or default to 10.10.10.10 if a DHCP server is not present).

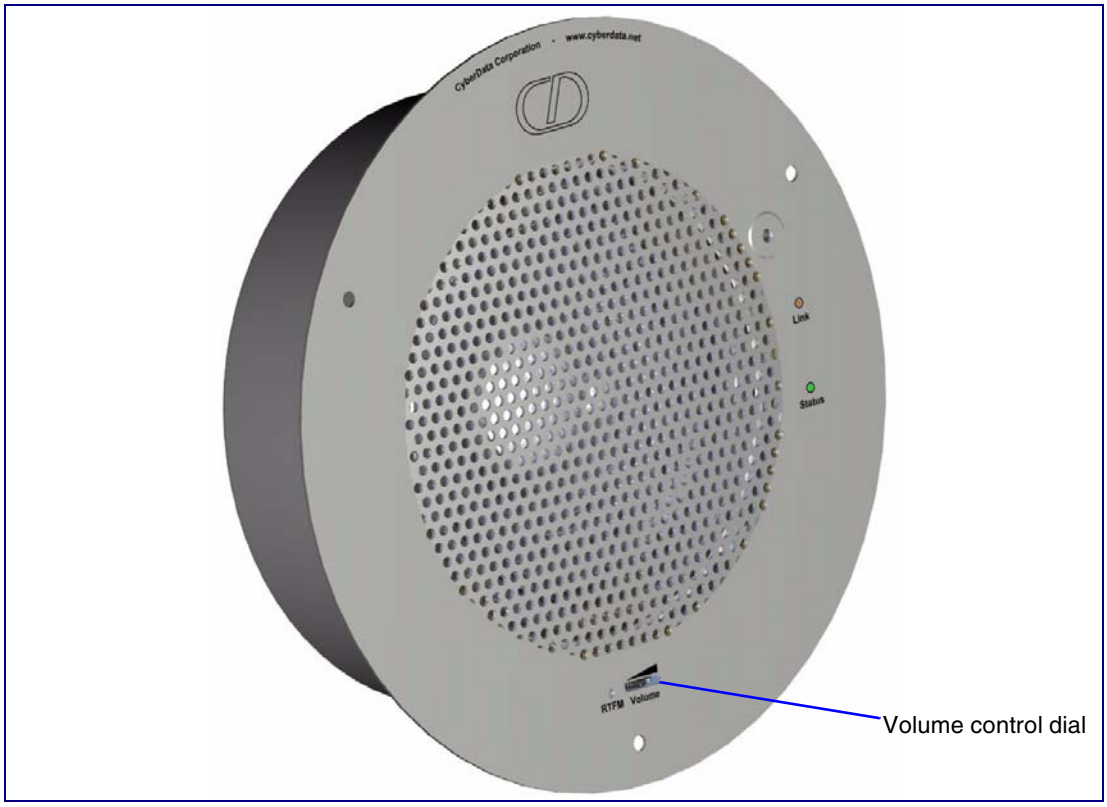
Note Pressing and holding the RTFM switch for longer than five seconds will restore the speaker to the factory default settings.

2.2.5 Adjust the Volume

To adjust the speaker volume, turn the **Volume** control dial (Figure 2-10) on the speaker face.

Note The Talkback Speaker has two volume controls: **Internal** (web-based) and **External** (volume knob). The external volume control can be disabled from the web interface by selecting **Use Digital Volume Control** on the **Device Configuration Page** (see Section 2.4.2, "Configure the Device").

Figure 2-10. Volume Control

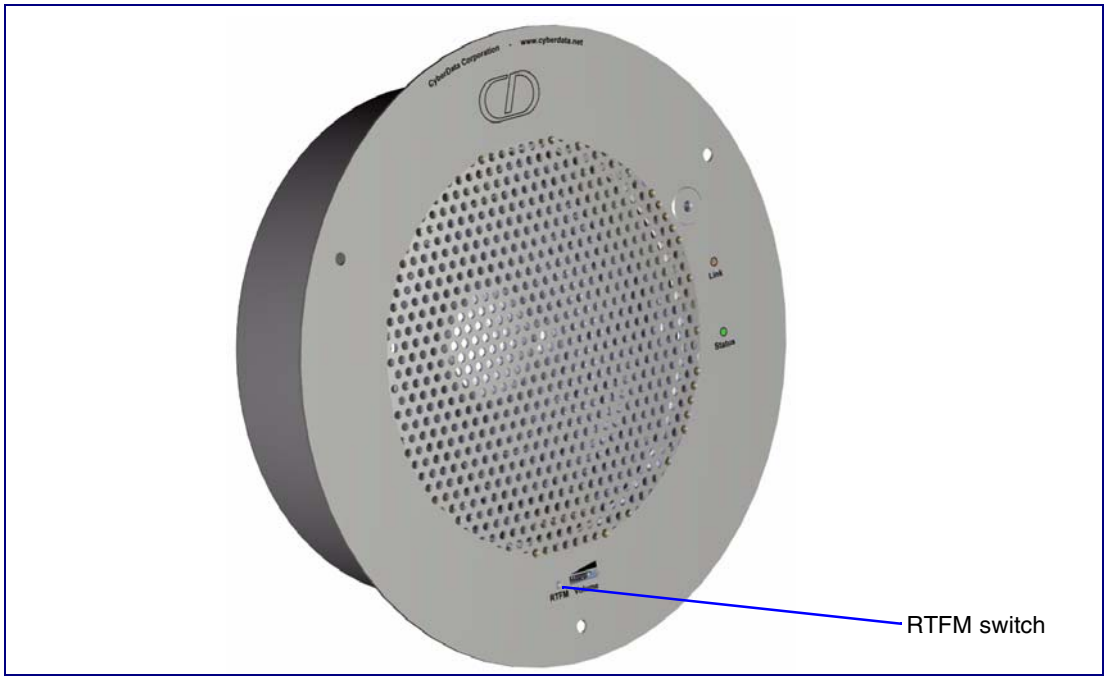


2.2.6 How to Set the Factory Default Settings

2.2.6.1 RTFM Switch

When the speaker is operational and linked to the network, use the Reset Test Function Management (RTFM) switch (Figure 2-11) on the speaker face to set the factory default settings.

Figure 2-11. RTFM Switch



To set the factory default settings:

1. Press and hold the **RTFM** switch for more than five seconds.
2. The speaker announces that it is restoring the factory default settings.

Note The speaker will use DHCP to obtain the new IP address (DHCP-assigned address or default to 10.10.10.10 if a DHCP server is not present).

Factory Default Settings for Each Web Page

The following figures shows the factory default settings for each web page:

- Figure 2-12, "Home Page"
- Figure 2-13, "Device Configuration Page"
- Figure 2-14, "Network Configuration Page"
- Figure 2-15, "SIP Configuration Page"
- Figure 2-17, "Multicast Configuration Setup"
- Figure 2-18, "Audio Configuration Page"
- Figure 2-22, "NTP Server and Clock Configuration Page"
- Figure 2-23, "Event Configuration Page"
- Figure 2-25, "Firmware Upgrade Page"

2.3 Talkback Speaker Considerations

2.3.1 Determining the "Active Speaking Area" of the Microphone in the Speaker

The distance that the microphone will work from the V2 Talkback Speaker is dependant on the ambient background noise.

In general, it works at about the same distance as a normal conversation between two people. If the ambient noise is higher (like in a factory), you will need to be closer than if you are in a quiet room.

Mounting the unit on the wall will give you a further microphone reach than if the product is mounted on the ceiling. The microphone range while mounted on the ceiling is dependant on how high the ceiling is. The higher the ceiling, the longer the range. Once again, the microphone range is also dependant on how loud the environment is.

During installation, be careful to not have the V2 Talkback Speaker microphone pointed at noise generating devices like fans or air conditioning units.

For a rule of thumb, if the ambient noise is 75db, it should work at about 10 feet.
If the ambient noise is 50db, it should work at about 40 feet.

Noise above 75db is not recommended.

2.4 Configure the Speaker Parameters

To configure the speaker online, use a standard web browser.

Configure each speaker and verify its operation *before* you mount it. When you are ready to mount a speaker, refer to Appendix A, "Mounting the Speaker" for instructions.

All speakers are initially configured with the default IP settings indicated in Table 2-3:

Note When configuring more than one speaker, attach the speakers to the network and configure one at a time to avoid IP address conflicts

Table 2-3. Factory Network Default Settings—Default of Network

Parameter	Factory Default Setting
IP Addressing	DHCP
IP Address[a]	10.10.10.10
Web Access Username	admin
Web Access Password	admin
Subnet Mask[a]	255.0.0.0
Default Gateway[a]	10.0.0.1

a. Default if there is not a DHCP server present.

2.4.1 Log in to the Configuration Home Page

1. Open your browser to the Talkback Speaker IP address.

Note If the network does not have access to a DHCP server, the device will default to an IP address of 10.10.10.10.

Note Make sure that the PC is on the same IP network as the Talkback Speaker.

Note You may also download CyberData's VoIP Discovery Utility program which allows you to easily find and configure the default web address of the CyberData VoIP products.

CyberData's VoIP Discovery Utility program is available on the VoIP Talkback Speaker product page at:

http://www.cyberdata.net/support/voip/index.html

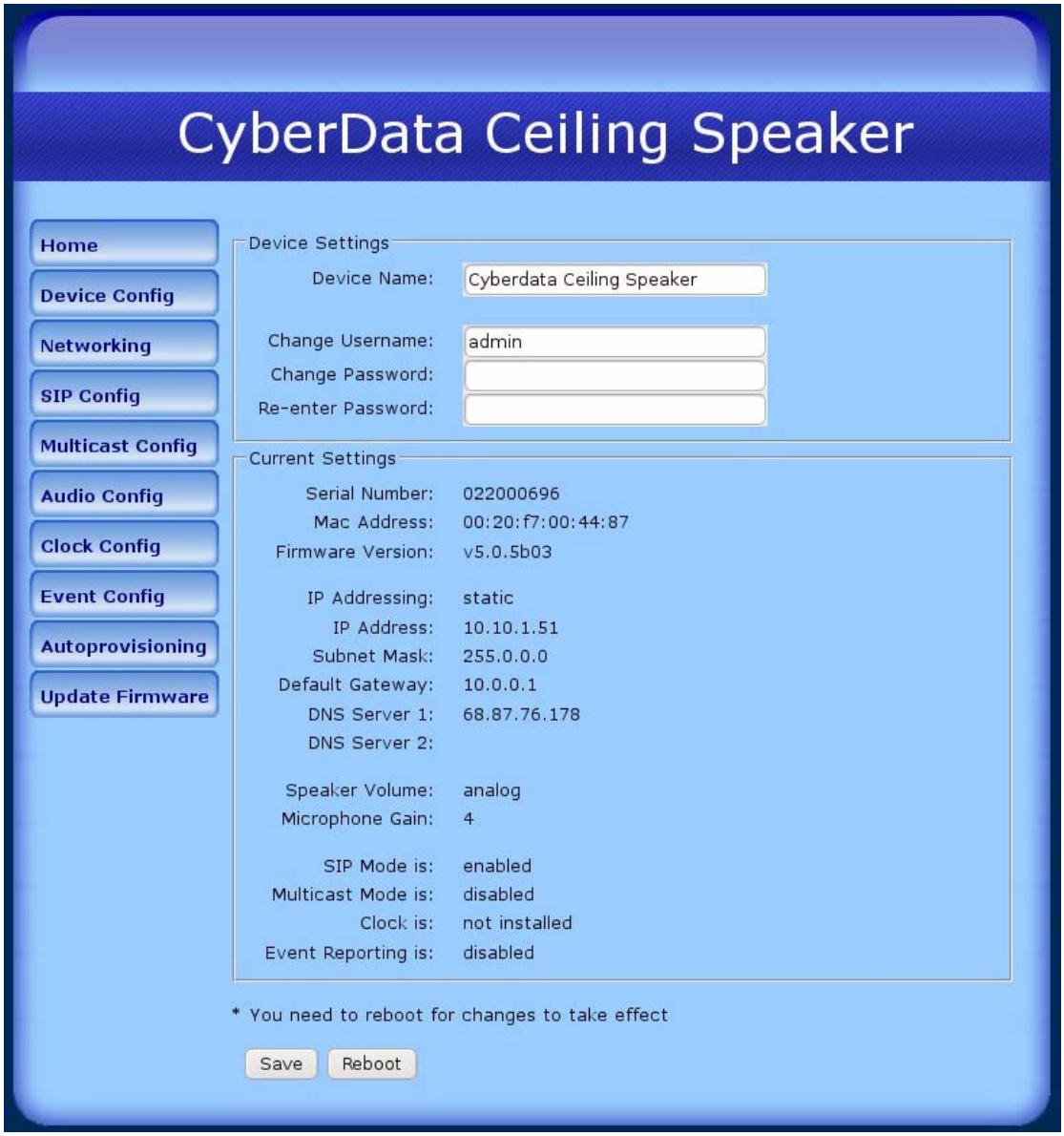
Note The Speaker ships in DHCP mode. To get to the **Home** page, use the discovery utility to scan for the device on the network and open your browser from there.

2. When prompted, use the following default **Web Access Username** and **Web Access Password** to access the **Home Page** (Figure 2-12):

   Web Access Username: **admin**

   Web Access Password: **admin**

Figure 2-12. Home Page



Note Figure 2-12 shows the factory default settings.

3. On the **Home Page**, review the setup details and navigation buttons described in Table 2-4.

Table 2-4. Home Page Overview

Web Page Item	Description
Device Settings	
Device Name	Shows the device name (25 character limit).
Change Username	Type in this field to change the username (25 character limit).
Change Password	Type in this field to change the password (19 character limit).
Re-enter Password	Type the password again in this field to confirm the new password (19 character limit).
Current Settings	
Serial Number	Shows the device serial number.
Mac Address	Shows the device Mac address.
Firmware Version	Shows the current firmware version.
IP Addressing	Shows the current IP addressing setting (**DHCP** or **Static**).
IP Address	Shows the current IP address.
Subnet Mask	Shows the current subnet mask address.
Default Gateway	Shows the current default gateway address.
DNS Server 1	Shows the current DNS Server 1 address.
DNS Server 2	Shows the current DNS Server 2 address.
Speaker Volume	Shows the current speaker volume mode: **Digital** (web page) or **Analog** (volume knob).
Microphone Gain	Shows the current microphone gain level.
SIP Mode is	Shows the current status of the SIP Mode.
Multicast Mode is	Shows the current status of the Multicast Mode.
Clock is	Shows the current status of the Clock.
Event Reporting is	Shows the current status of the Event Reporting.
	Link to the **Home** page.
	Link to the **Device Configuration** page.
	Link to the **Networking** page.
	Link to go to the **SIP Configuration** page.
	Link to the **Multicast Configuration** page.
	Link to the **Audio Configuration** page.

Table 2-4. Home Page Overview (continued)

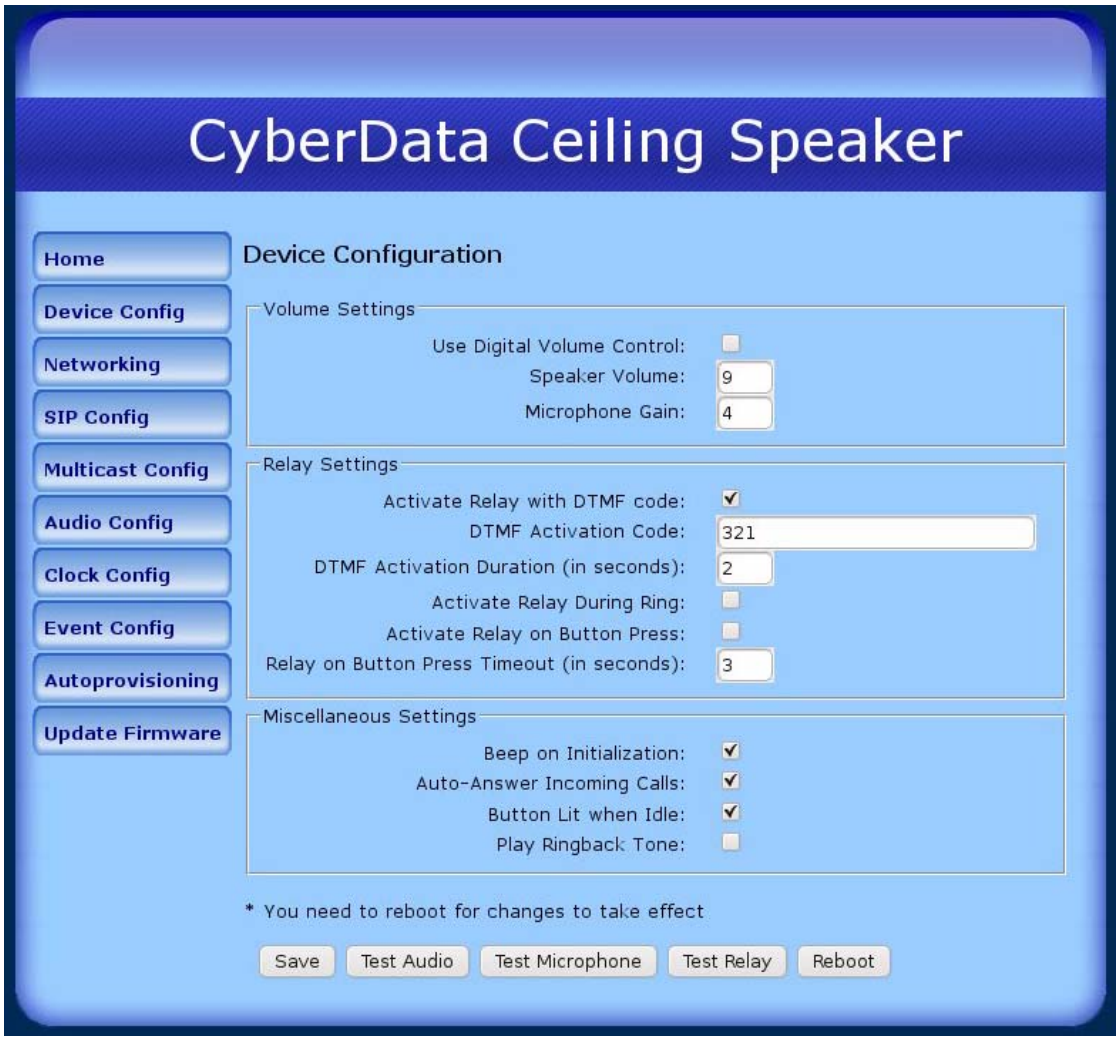
Web Page Item	Description
Clock Config	Link to the **Clock Configuration** page.[a]
Event Config	Link to the **Event Configuration** page.[b]
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Reboot	Click on the **Reboot** button to reboot the system.

a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

2.4.2 Configure the Device

1. Click the **Device Configuration** button to open the **Device Configuration** page. See Figure 2-13.

Figure 2-13. Device Configuration Page



Note Figure 2-13 shows the factory default settings.

2. On the **Device Configuration** page, you may enter values for the parameters indicated in Table 2-5.

Table 2-5. Device Configuration Parameters

Web Page Item	Description
Volume Settings	
Use Digital Volume Control	When selected, you can bypass the analog volume knob on the front of the speaker. The volume level will only be determined by the digital **Speaker Volume** setting on the **Device Configuration** page.
Speaker Volume	Type the desired speaker volume level into this field (1 character limit).
Microphone Gain	Type the desired microphone gain level into this field (1 character limit).
Relay Settings	
Activate Relay with DTMF Code	When selected, the relay can be activated with a DTMF code.
DTMF Activation Code	Type the desired DTMF activation code (25 character limit).
DTMF Activation Duration (in seconds)	Type the desired DTMF activation duration (in seconds) (1 character limit).
Activate Relay During Ring	When selected, the relay will be activated during a ring.
Activate Relay on Button Press	When selected, the relay will be activated when the Call Button is pressed.
Relay on Button Press Timeout (in seconds)	Type the desired time (in seconds) that you want the relay to activate after the Call Button is pressed (1 character limit).
Miscellaneous Settings	
Beep on Initialization	When selected, you will hear a beep when the speaker initializes.
Auto-Answer Incoming Calls	When selected, the speaker automatically answers incoming calls.
Button Lit When Idle	When selected, the Call Button remains lit when idle.
Play Ringback Tone	When selected, you will hear a ringback tone while making a call.
	Link to the **Home** page.
	Link to the **Device Configuration** page.
	Link to the **Networking** page.
	Link to go to the **SIP Configuration** page.
	Link to the **Multicast Configuration** page.
	Link to the **Audio Configuration** page.

Table 2-5. Device Configuration Parameters (continued)

Web Page Item	Description
Clock Config	Link to the **Clock Configuration** page.[a]
Event Config	Link to the **Event Configuration** page.[b]
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Test Audio	Click on the **Test Audio** button to do an audio test. Generates a voice message for testing the audio quality and volume.
Test Relay	Click on the **Test Relay** button to do a relay test.
Test Microphone	When this button is pressed, the following occurs: 1. The board will immediately start recording 3 seconds of audio. 2. The speaker will beep (indicating the end of recording). 3. The speaker will play back the recorded audio.
Reboot	Click on the **Reboot** button to reboot the system.

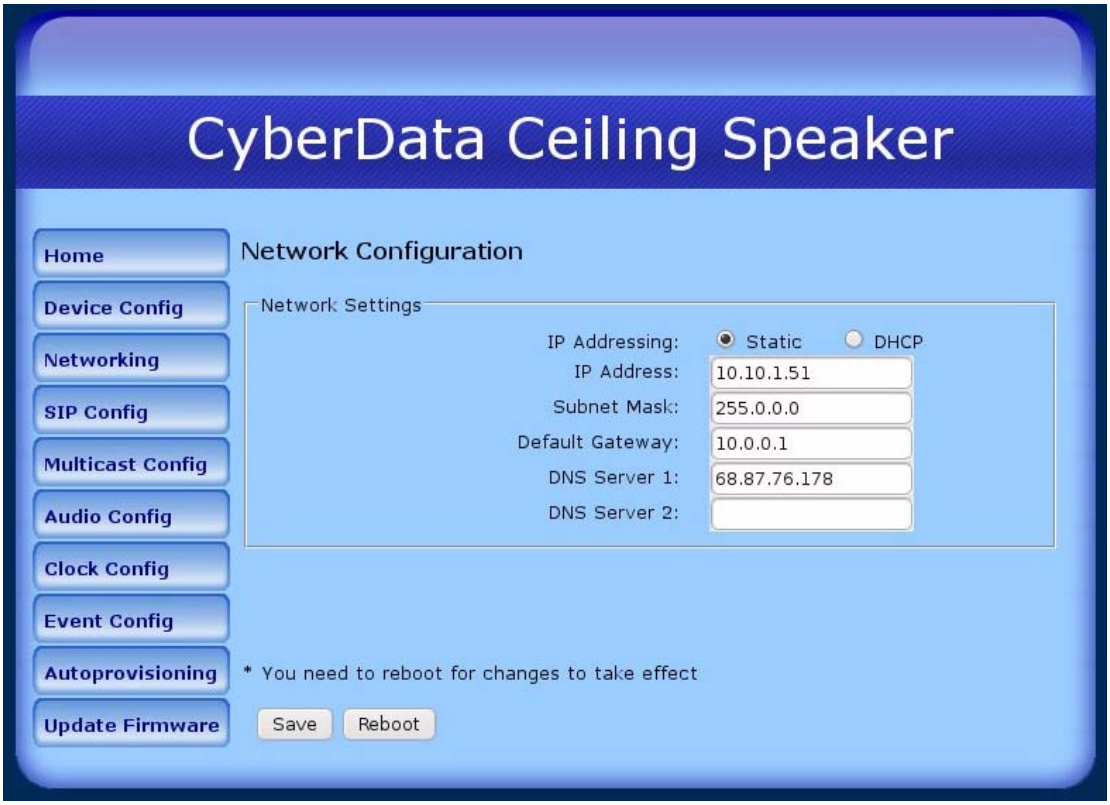
a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

3. After changing the parameters, click the **Save** button.

2.4.3 Configure the Network Parameters

1. Click the **Networking** button to open the **Network Configuration** page (Figure 2-14).

Figure 2-14. Network Configuration Page



Note Figure 2-14 shows the factory default settings.

2. On the **Network Configuration** page, enter values for the parameters indicated in Table 2-6.

Table 2-6. Network Configuration Parameters

Web Page Item	Description
Network Settings	
IP Addressing*	Select either **DHCP IP Addressing** or **Static IP Addressing** by marking the appropriate radio button. If you select **Static**, configure the remaining parameters indicated in Table 2-6. If you select **DHCP**, go to Step 3.
IP Address*	Enter the Static IP address.
Subnet Mask	Enter the Subnet Mask address.
Default Gateway	Enter the Default Gateway address.
DNS Server 1*	Enter the DNS Server 1 address.
DNS Server 2*	Enter the DNS Server 2 address.

Table 2-6. Network Configuration Parameters (continued)

Web Page Item	Description
Home	Link to the **Home** page.
Device Config	Link to the **Device Configuration** page.
Networking	Link to the **Networking** page.
SIP Config	Link to go to the **SIP Configuration** page.
Multicast Config	Link to the **Multicast Configuration** page.
Audio Config	Link to the **Audio Configuration** page.
Clock Config	Link to the **Clock Configuration** page.[a]
Event Config	Link to the **Event Configuration** page.[b]
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Reboot	Click on the **Reboot** button to reboot the system.

a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

3. After changing the parameters, click **Save Settings**. This updates the changed parameters and reboots the Talkback Speaker if appropriate.

4. Connect the Talkback Speaker to the target network.

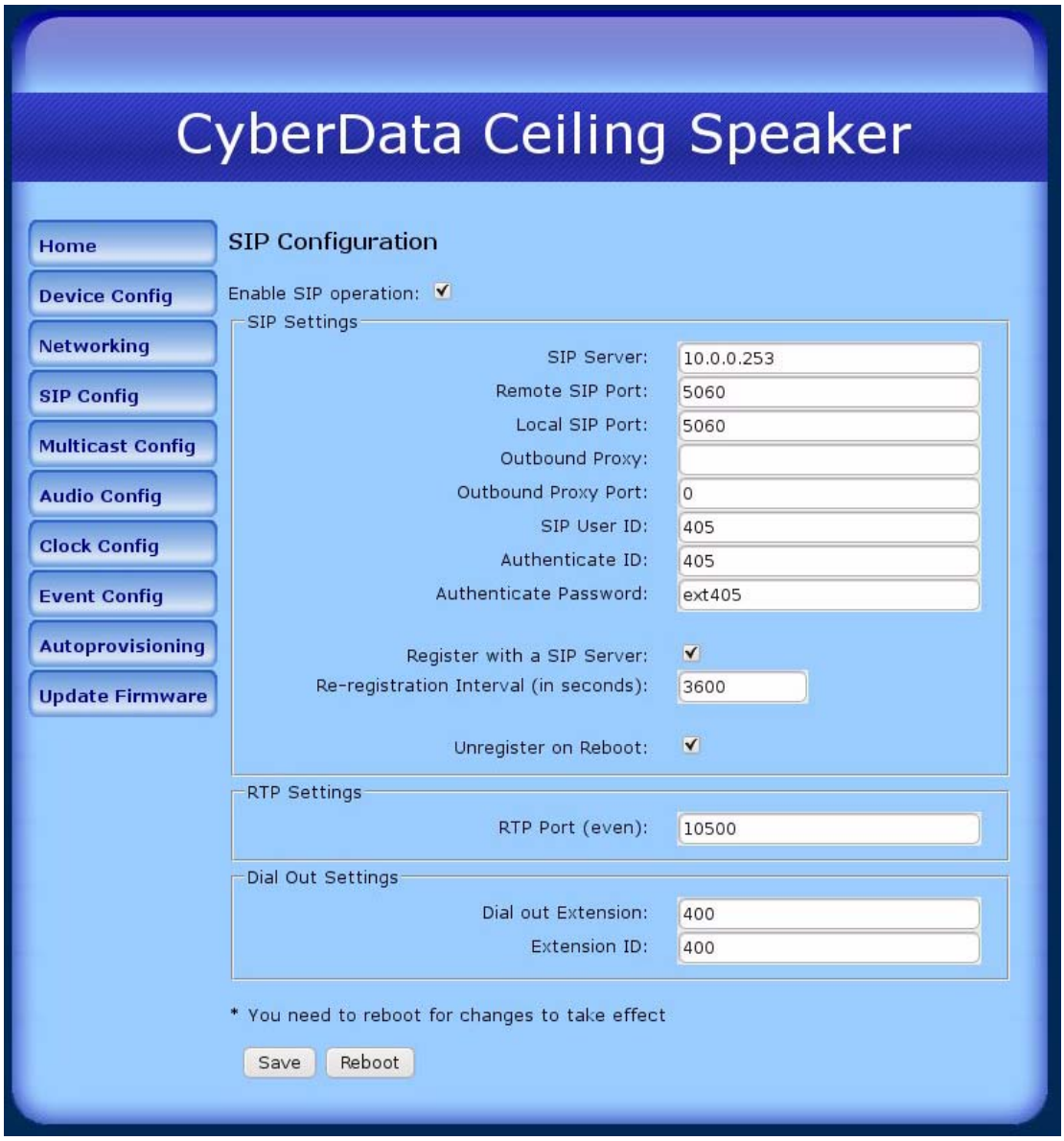
5. From a system on the same network as the Talkback Speaker, open a browser with the new IP address of the Talkback Speaker.

2.4.4 Configure the SIP Parameters

1. Click **SIP Config** to open the **SIP Configuration** page (Figure 2-15).

Note For specific server configurations, go to the VoIP Talkback Speaker product page at: http://www.cyberdata.net/support/voip/index.html

Figure 2-15. SIP Configuration Page



Note Figure 2-15 shows the factory default settings.

2. On the **SIP Configuration** page, you may enter values for the parameters indicated in Table 2-7.

Table 2-7. SIP Configuration Parameters

Web Page Item	Description
Enable SIP Operation	Enables or disables SIP operation.
SIP Settings	
SIP Server*	Type the SIP server represented as either a numeric IP address in dotted decimal notation or the fully qualified host name (255 character limit [FQDN]).
Remote SIP Port*	Type the **Remote SIP Port** number (default 5060) (8 character limit).
Local SIP Port*	Type the **Local SIP Port** number (default 5060) (8 character limit).
Outbound Proxy	Type the Outbound Proxy as either a numeric IP address in dotted decimal notation or the fully qualified host name (255 character limit [FQDN]).
Outbound Proxy Port	Type the Outbound Proxy Port number (8 character limit).
SIP User ID*	Type the **SIP User ID** (up to 64 alphanumeric characters).
Authenticate ID*	Type the **Authenticate ID** (up to 64 alphanumeric characters).
Authenticate Password*	Type the **Authenticate Password** (up to 64 alphanumeric characters).
Register with a SIP Server*	Enable or disable SIP Registration.
Re-registration Interval (in seconds)*	Type the SIP Registration lease time in minutes (default is 60 minutes) (8 character limit).
Unregister on Reboot*	When selected, on boot, the speaker will first register with a SIP server with a expiration delay of 0 seconds. This has the effect of unregistering any current devices on this extension.
RTP Settings	
RTP Port (even)	Specify the port number used for the RTP stream after establishing a SIP call. This port number has to be an even number.
Dial Out Settings	
Dial Out Extension	Type the dial out extension number (64 character limit).
Extension ID	Type the desired Extension ID (64 character limit).
	Link to the **Home** page.
	Link to the **Device Configuration** page.
	Link to the **Networking** page.
	Link to go to the **SIP Configuration** page.

Table 2-7. SIP Configuration Parameters (continued)

Web Page Item	Description
Multicast Config	Link to the **Multicast Configuration** page.
Audio Config	Link to the **Audio Configuration** page.
Clock Config	Link to the **Clock Configuration** page.[a]
Event Config	Link to the **Event Configuration** page.[b]
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Reboot	Click on the **Reboot** button to reboot the system.

a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

3. After changing the parameters, click on the **Save** button.

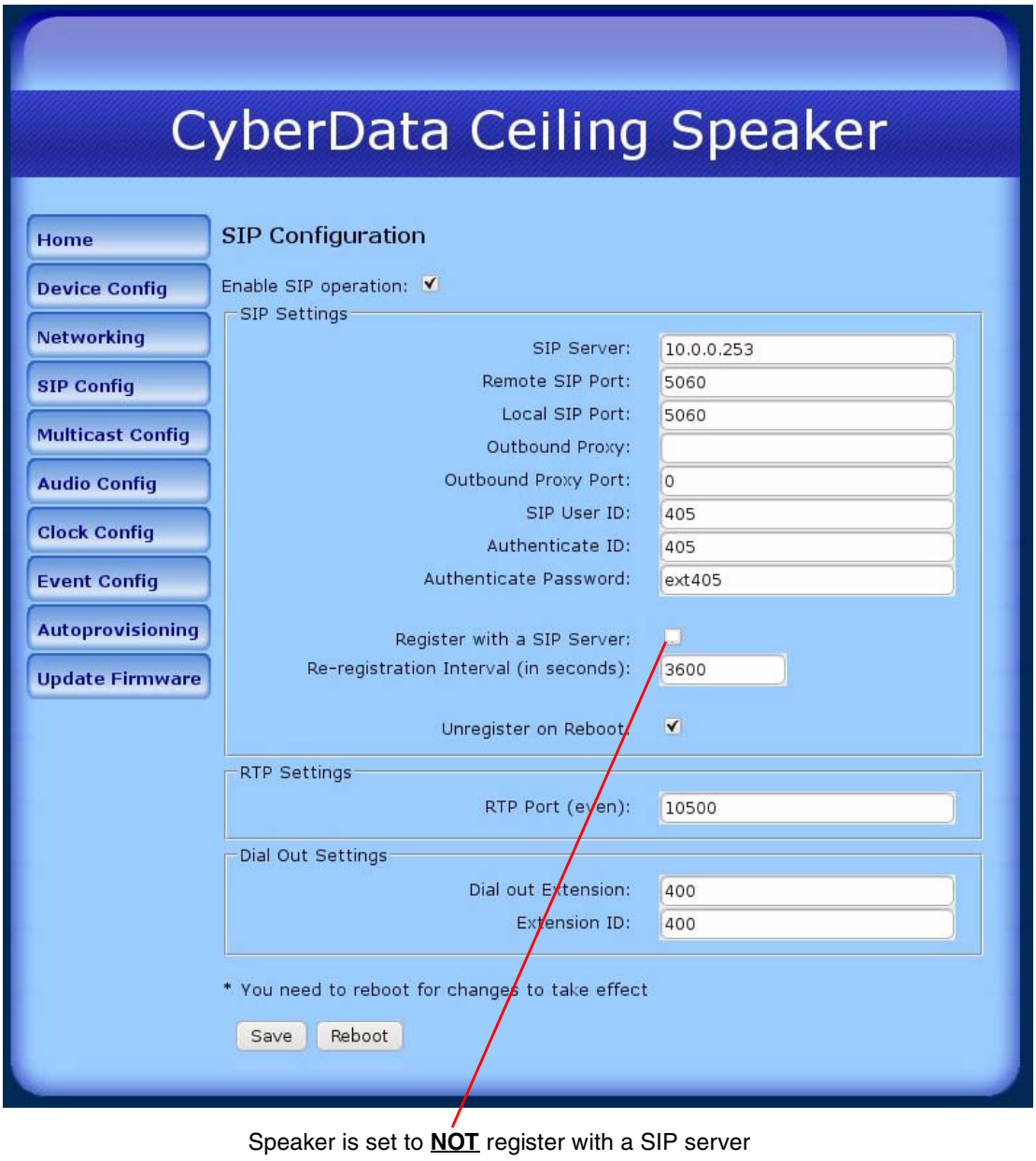
2.4.4.1 Point-to-Point Configuration

The Speaker can receive Point-to-Point calls. The delayed DTMF functionality is available in the Point-to-Point Mode.

To set up Point-to-Point configuration, make sure that the **Register with a SIP Server** setting on the **SIP Configuration** page is not enabled. See Figure 2-16.

Note Establishing point-to-point SiP calls may not work with all phones.

Figure 2-16. SIP Configuration Page Set to Point-to-Point Mode



2.5 Multicast Configuration

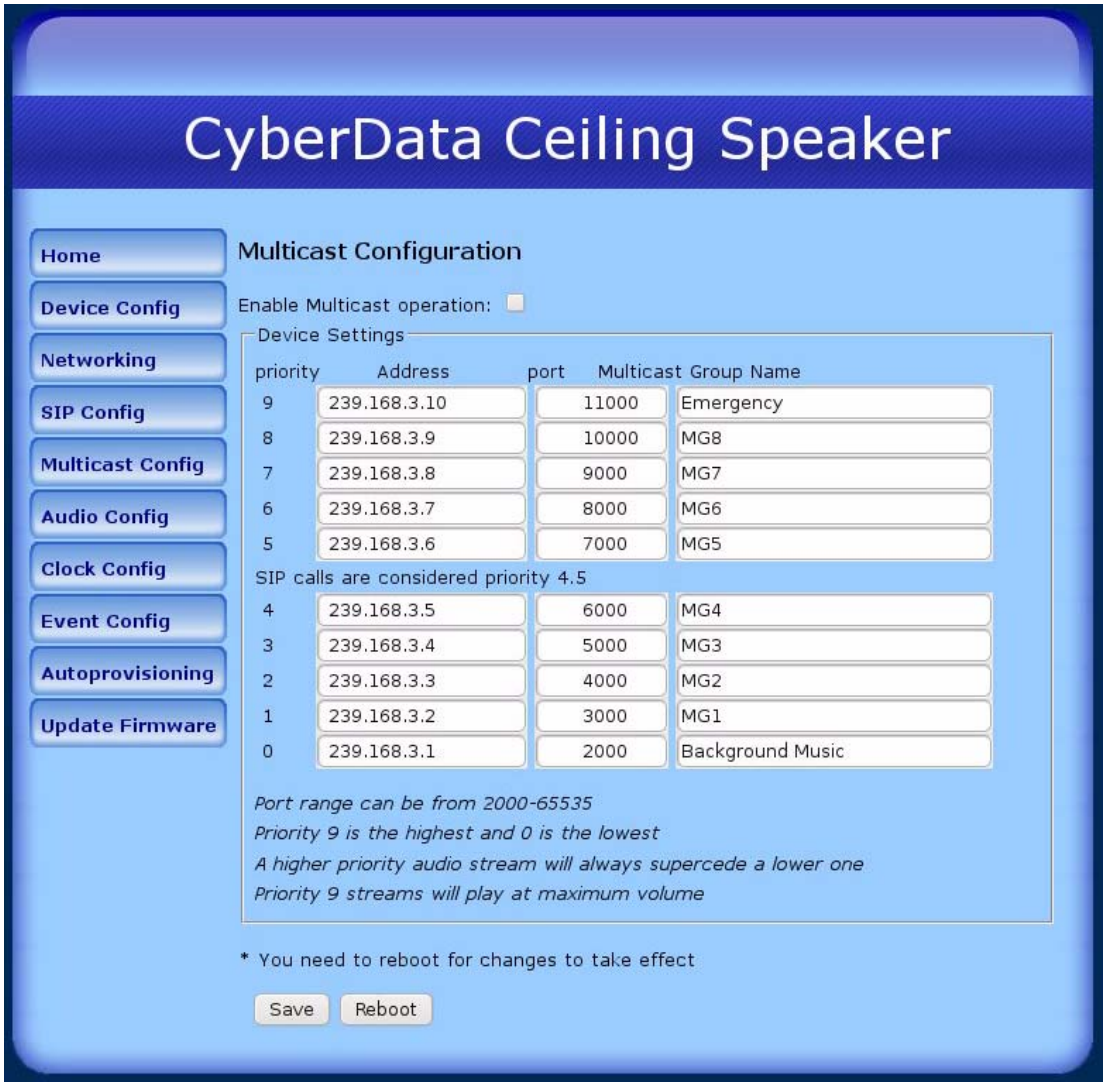
Multicast groups use multicasting to create public address paging zones. Multicasting is based on the concept of a group. Multicast addresses specify an arbitrary group of IP hosts that have joined the group and want to receive traffic sent to the group. Group members send IGMP messages to their local multicast routers, allowing the group traffic traversal from the source.

Multicast configuration provides the ability to join up to 10 paging zones. A paging zone can consist of one, or many, CyberData multicast group-enabled speakers. There is no limit to how many speakers can be in a given paging zone. Each multicast group is defined by a multicast address and port number. Each multicast group is also assigned a priority, allowing simultaneously arriving pages to be serviced based on importance. Multicast groups are compatible with IGMP through version 3.

Note The Talkback Speaker supports simultaneous SIP and Multicast.

1. Click on the **Multicast Configuration** button to open the **Multicast Configuration** page. See Figure 2-17.

Figure 2-17. Multicast Configuration Setup



Note Figure 2-17 shows the factory default settings.

2. On the **Multicast Configuration** page, enter values for the parameters indicated in Table 2-8.

Table 2-8. Multicast Configuration Parameters

Web Page Item	Description
Enable Multicast Operation	Enables or disables multicast operation.
Device Settings	
Priority	Assigns the priority for the multicast group. Priority **9** is the highest (emergency streams). **0** is the lowest (background music). When playing multicast streams, audio on different streams will preempt each other according to their priority in the list. An audio stream with a higher priority will interrupt a stream with a lower priority. If both SIP and Multicast is enabled, SIP audio streams are considered priority 4.5. SIP audio will interrupt multicast streams with priority 0-4 and will be interrupted by multicast streams with priority 5-9. During priority 9 multicast streams, the analog volume control is bypassed and the volume level is set to maximum.
Address	Enter the multicast IP Address for this multicast group (15 character limit).
Port (range can be from 2000 to 65535)	Enter the port number for this multicast group (5 character limit).
Multicast Group Name	Assign a descriptive name for this multicast group (25 character limit).
	Link to the **Home** page.
	Link to the **Device Configuration** page.
	Link to the **Networking** page.
	Link to go to the **SIP Configuration** page.
	Link to the **Multicast Configuration** page.
	Link to the **Audio Configuration** page.
	Link to the **Clock Configuration** page.[a]
	Link to the **Event Configuration** page.[b]
	Link to the **Autoprovisioning Configuration** page.

Table 2-8. Multicast Configuration Parameters (continued)

Web Page Item	Description
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Reboot	Click on the **Reboot** button to reboot the system.

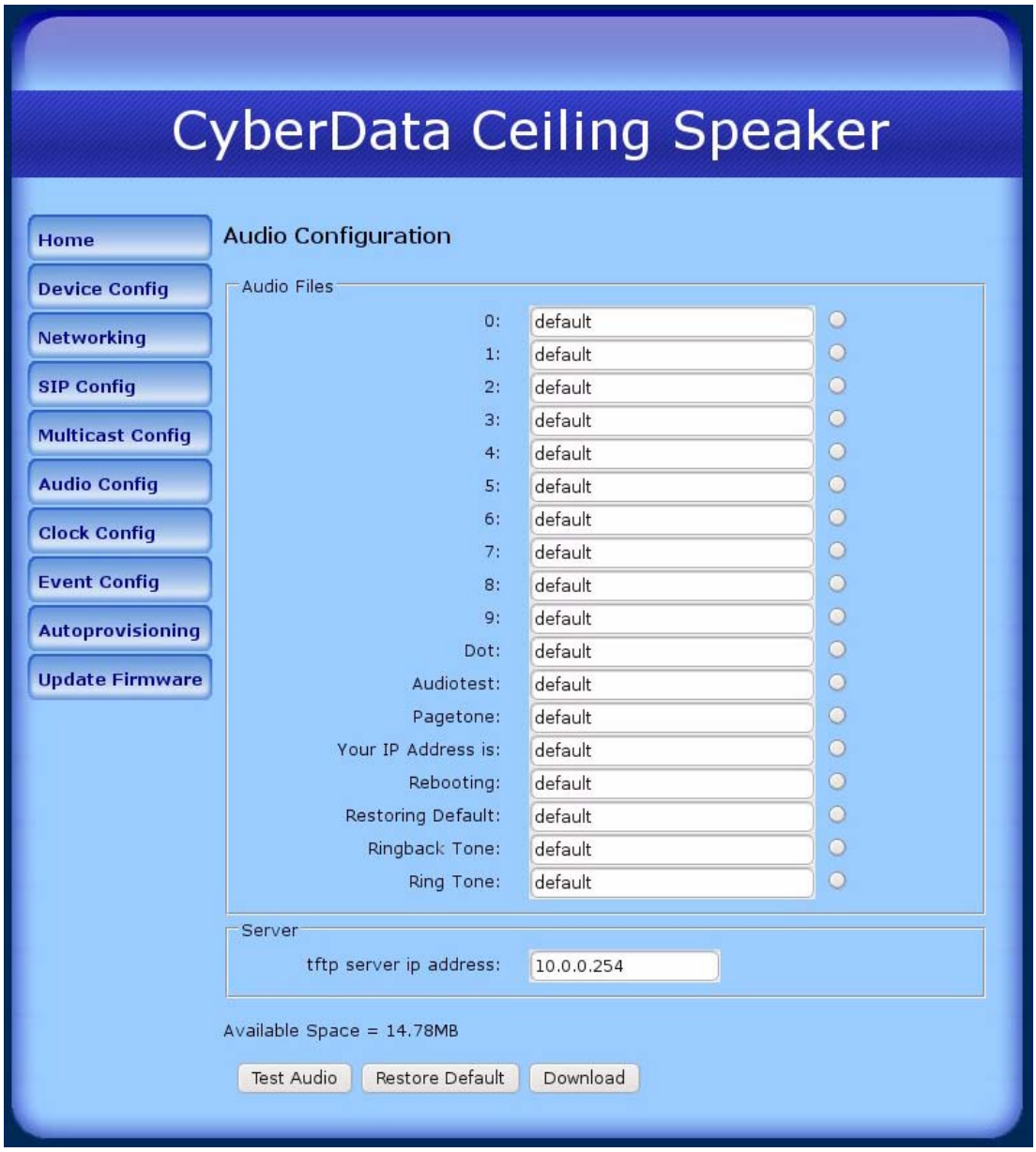
a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

3. After changing the parameters, click on the **Save** button.

2.6 Audio Configuration Page

Click the **Audio Config** button to open the **Audio Configuration** page. See Figure 2-22. The **Audio Configuration** page is used to add custom audio to the board. User uploaded audio will take precedence over the audio files shipped with the Talkback Speaker.

Figure 2-18. Audio Configuration Page



Note Figure 2-18 shows the factory default settings.

On the **Audio Configuration** page, enter values for the parameters indicated in Table 2-9.

Note Each entry on the **Audio Configuration** page replaces one of the stock audio files on the board. When the input box displays the word **default**, the Talkback Speaker is using the stock audio file. If that file is replaced with a user file, it will display the uploaded file name.

Table 2-9. Audio Configuration Parameters

Web Page Item	Description
Audio Files	
Radio button (to the right of each input box)	For each entry, if the user selects the radio button to the right of the input box they have several options: The **Test Audio** button will play that audio file. The **Restore Defaults** button will delete any user uploaded audio and restore the stock audio file. The **Download** button will download a new user audio file to the board. It will delete any pre-existing user uploaded audio files.
0-9	The name of the audio configuration option is the same as the spoken audio that plays on the board (24 character limit). '0' corresponds to the spoken word “zero.” '1' corresponds to the spoken word “one.” '2' corresponds to the spoken word “two.” '3' corresponds to the spoken word “three.” '4' corresponds to the spoken word “four.” '5' corresponds to the spoken word “five.” '6' corresponds to the spoken word “six.” '7' corresponds to the spoken word “seven.” '8' corresponds to the spoken word “eight.” '9' corresponds to the spoken word “nine.”
Dot	Corresponds to the spoken word “dot.” (24 character limit)
Audiotest	Corresponds to the message “This is the CyberData IP speaker test message...” (24 character limit)
Pagetone	Corresponds to a simple tone that is unused by default (24 character limit).
Your IP Address is	Corresponds to the message “Your IP address is...” (24 character limit).
Rebooting	Corresponds to the spoken word “Rebooting” (24 character limit).
Restoring default	Corresponds to the message “Restoring default” (24 character limit).
Ringback Tone	This is the ringback tone that plays when calling a remote extension (24 character limit).
Ring Tone	This is the tone that plays when set to ring when receiving a call (24 character limit).
Downloading files from a tftp server at	Corresponds to the spoken word “dot” (24 character limit).

Table 2-9. Audio Configuration Parameters (continued)

Web Page Item	Description
Server	
TFTP Server IP address	Enter the IP address of your TFTP server into the **TFTP Server IP** parameter field (15 character limit).
Available Space =	Indicates how much space is left in the internal non-volatile memory.
Home	Link to the **Home** page.
Device Config	Link to the **Device Configuration** page.
Networking	Link to the **Networking** page.
SIP Config	Link to go to the **SIP Configuration** page.
Multicast Config	Link to the **Multicast Configuration** page.
Audio Config	Link to the **Audio Configuration** page.
Clock Config	Link to the **Clock Configuration** page.[a]
Event Config	Link to the **Event Configuration** page.[b]
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Test Audio	Click on the **Test Audio** button to test the audio.
Restore Default	Click on the **Restore Default** button to restore the default settings.
Download	Click on the **Download** button to download a file from a TFTP server at the address specified on the **Update Firmware** page. **Note**: Downloading large files can sometimes take a long time. It's not recommended to interrupt the process once it has started.

a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

2.6.1 User-created Audio Files

User created audio files should be saved in the following format:

RIFF (little-endian) data, WAVE audio, Microsoft PCM, 16 bit, mono 8000 Hz

You can use the free utility *Audacity* to convert audio files into this format. See Figure 2-19 through Figure 2-21.

Figure 2-19. Audacity 1

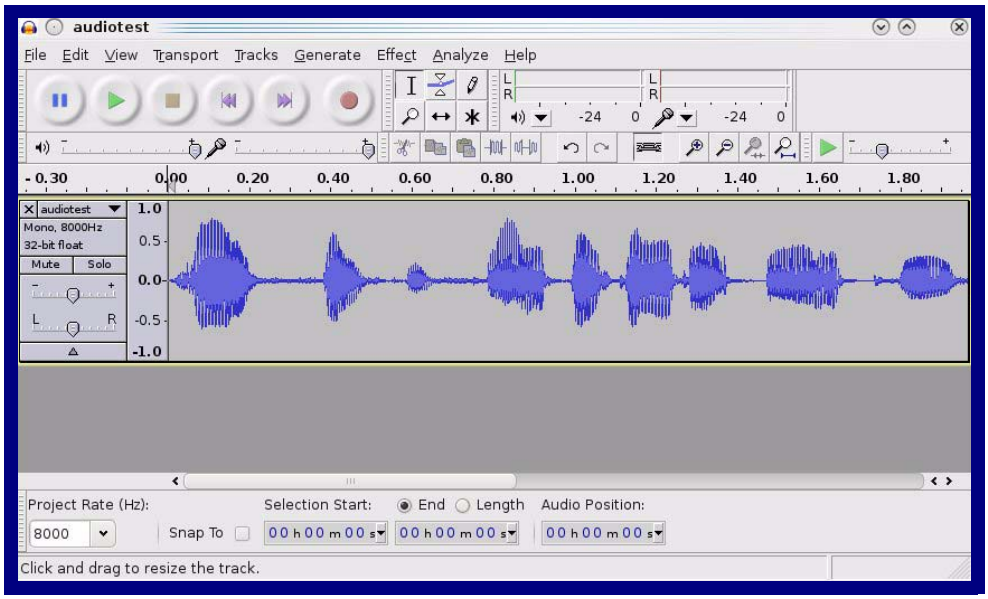
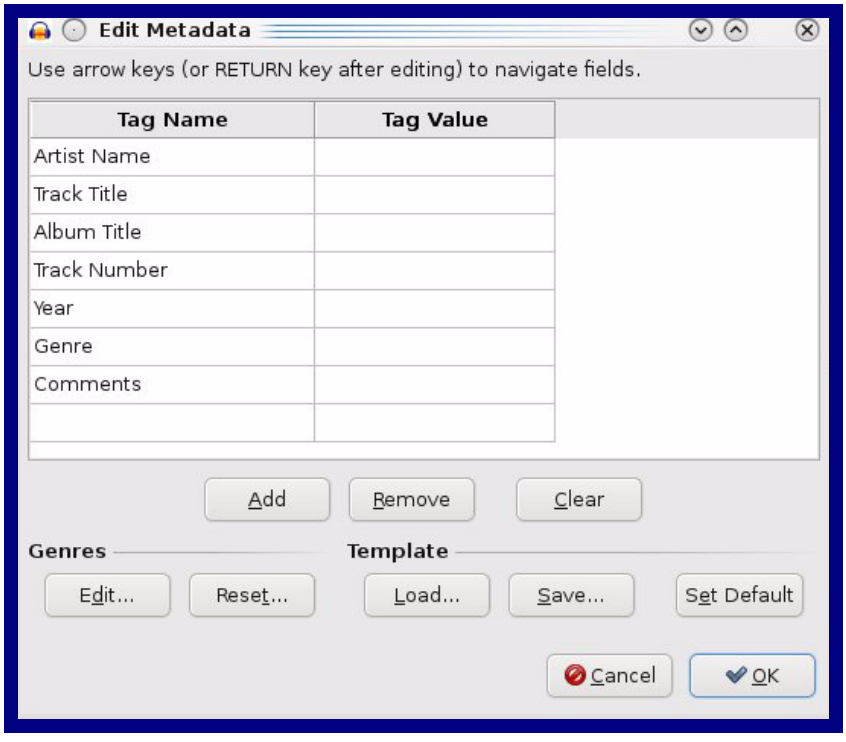


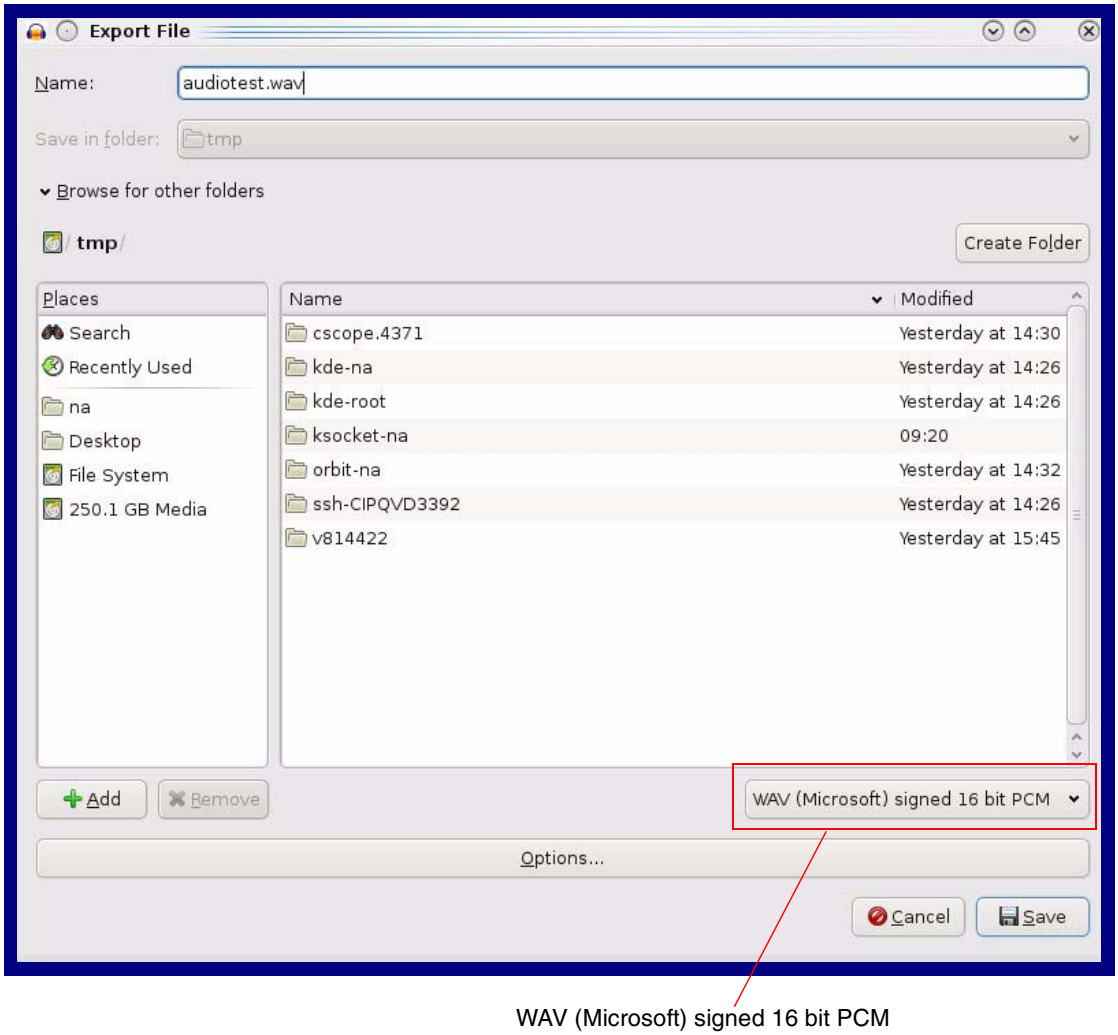
Figure 2-20. Audacity 2



When you export an audio file with Audacity, save the output as:

- **WAV (Microsoft) signed 16 bit PCM**.

Figure 2-21. WAV (Microsoft) signed 16 bit PCM

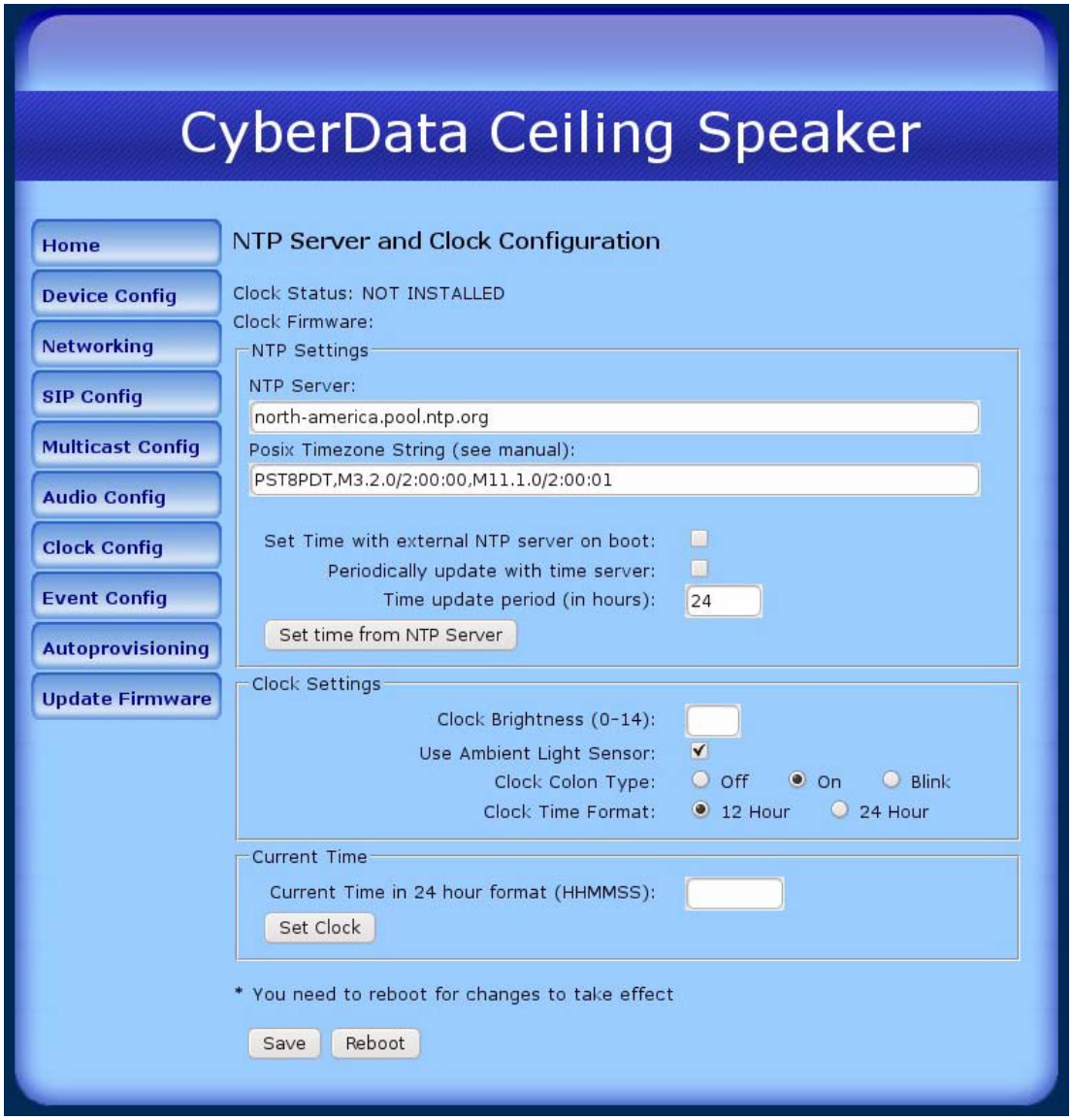


2.7 Configuring the NTP Server and Clock

Click the **Clock Config** button to open the **NTP Server and Clock Configuration** page. See Figure 2-22.

Note The **Clock Configuration** page is always visible. If a clock is not installed, the **Clock Status** will indicate **NOT INSTALLED**. Otherwise it shows **INSTALLED**.

Figure 2-22. NTP Server and Clock Configuration Page



Note Figure 2-22 shows the factory default settings.

Table 2-10 shows the web page items on the **NTP Server and Clock Configuration** page.

Table 2-10. NTP Server and Clock Configuration

Web Page Item	Description
Clock Status	Displays the current clock status.
Clock Firmware	Displays the current clock firmware version.
NTP Settings	
NTP Server	Allows you to select the NTP server (64 character limit).
Posix Timezone String	See Section 2.7.0.1, "Time Zone Strings" (43 character limit).
Time Server Offset	Allows you to select the time server offset.
Set Time with External NTP Server on boot	When selected, the time is set with an external NTP server when the speaker restarts.
Periodically update with time server	When selected, the time is periodically updated with a time server.
Time update period (in hours)	Allows you to select the time updated period (in hours) (4 character limit).
Set time from NTP Server	Allows you to set the time from the NTP server.
Clock Settings	
Clock Brightness (0-14)	Allows you to select the clock brightness level (0-14) (2 character limit)
Use Ambient Light Sensor	Enables or disables the ambient light sensor.
Clock Colon Type	Allows you to select the clock colon type (**Off**, **On**, or **Blink**)
Clock Time Format	Allows you to select the clock format (12 or 24 hour)
Current Time	
Current Time in 24 hour format (**HHMMSS**)	Allows you to input the current time in the 24 hour format. (6 character limit)
Set Clock	Click on this button to set the clock after entering the current time.
	Link to the **Home** page.
	Link to the **Device Configuration** page.
	Link to the **Networking** page.
	Link to go to the **SIP Configuration** page.
	Link to the **Multicast Configuration** page.

Table 2-10. NTP Server and Clock Configuration (continued)

Web Page Item	Description
Audio Config	Link to the **Audio Configuration** page.
Clock Config	Link to the **Clock Configuration** page.[a]
Event Config	Link to the **Event Configuration** page.[b]
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Reboot	Click on the **Reboot** button to reboot the system.

a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

2.7.0.1 Time Zone Strings

The posix timezone string tells the internal date and time utilities how to handle daylight savings time for different timezones. Table 2-11 shows some common strings.

Table 2-11. Common Timezone Strings

Time Zone	Timezone String
US Pacific time	PST8PDT,M3.2.0/2:00:00,M11.1.0/2:00:00
US Mountain time	MST7MDT,M3.2.0/2:00:00,M11.1.0/2:00:00
US Eastern Time	EST5EDT,M3.2.0/2:00:00,M11.1.0/2:00:00
Phoenix Arizona[a]	MST7
US Central Time	CST6DST,M3.2.0/2:00:00,M11.1.0/2:00:00

a.Phoenix, Arizona does not use daylight savings time.

Table 2-12 shows a breakdown of the parts that constitute the following time zone string:

- ***CST6DST,M3.2.0/2:00:00,M11.1.0/2:00:00***

Table 2-12. Time Zone String Parts

Time Zone String Part	Meaning
CST6CDT	The timezone offset from GMT and three character identifiers for the timezone.
CST	Central Standard Time
6	The (hour) offset from GMT/UTC
CDT	Central Daylight Time
M3.2.0/2:00:00	The date and time when daylight savings begins.
M3	The third month (March)
.2	The 2nd occurrence of the day (next item) in the month
.0	Sunday
/2:00:00	Time of day to change
M11.1.0/2:00:00	The date and time when daylight savings ends.
M11	The eleventh month (November)
.1	The 1st occurrence of the day (next item) in the month
.0	Sunday
/2:00:00	Time of day to change

Time Zone String Examples

Table 2-13 has some more examples of time zone strings.

Table 2-13. Time Zone String Examples

Time Zone	Timezone String
Tokyo[a]	IST-9
Berlin[b]	CET-1MET,M3.5.0/1:00,M10.5.0/1:00

a.Tokyo does not use daylight savings time.
b.For Berlin, daylight savings time starts on the last Sunday in March at 01:00 UTC, and ends on the last Sunday in October at 01:00 UTC, and is one hour ahead of UTC.

Identifier Names

The three character timezone identifier (PST, EDT, IST, MUT) isn't important but it does need to be present to properly set the time. You can refer to the following URL for a list of identifier names:

http://75.43.29.149:8080/display/ATG/Time+Zone+Code+Standard

You can also use the following URL when a certain time zone applies daylight savings time:

http://www.timeanddate.com/time/dst2009.html

World GMT Table

Table 2-13 has information about the GMT time in various time zones.

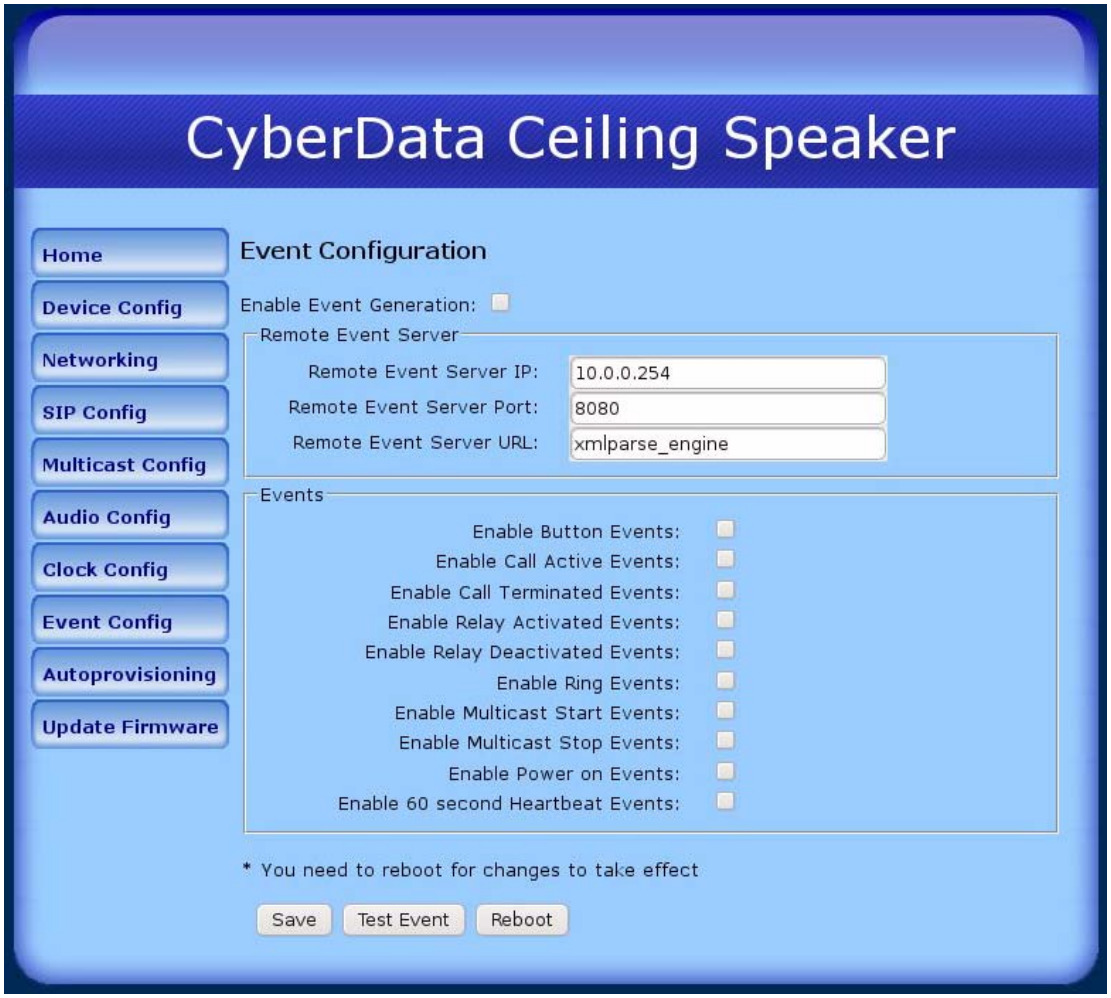
Table 2-14. World GMT Table

Time Zone	City or Area Zone Crosses
GMT-12	Eniwetok
GMT-11	Samoa
GMT-10	Hawaii
GMT-9	Alaska
GMT-8	PST, Pacific US
GMT-7	MST, Mountain US
GMT-6	CST, Central US
GMT-5	EST, Eastern US
GMT-4	Atlantic, Canada
GMT-3	Brazilia, Buenos Aries
GMT-2	Mid-Atlantic
GMT-1	Cape Verdes
GMT	Greenwich Mean Time, Dublin
GMT+1	Berlin, Rome
GMT+2	Israel, Cairo
GMT+3	Moscow, Kuwait
GMT+4	Abu Dhabi, Muscat
GMT+5	Islamabad, Karachi
GMT+6	Almaty, Dhaka
GMT+7	Bangkok, Jakarta
GMT+8	Hong Kong, Beijing
GMT+9	Tokyo, Osaka
GMT+10	Sydney, Melbourne, Guam
GMT+11	Magadan, Soloman Is.
GMT+12	Fiji, Wellington, Auckland

2.8 Event Configuration

Click the **Event Config** button to open the **Event Configuration** page (Figure 2-22). The **Event Configuration** page specifies a remote server that can be used to receive HTTP POST events when actions take place on the board.

Figure 2-23. Event Configuration Page



Note Figure 2-23 shows the factory default settings.

Table 2-15 shows the web page items on the **Event Configuration** page.

Table 2-15. Event Configuration

Web Page Item	Description
Enable Event Generation	When selected, Event Generation is enabled.
Remote Event Server	
Remote Event Server IP	Type the Remote Event Server IP address. (64 character limit)
Remote Event Server Port	Type the Remote Event Server port number. (8 character limit)
Remote Event Server URL	Type the Remote Event Server URL. (127 character limit)
Events	
Enable Button Events	When selected, Button Events are enabled.
Enable Call Active Events	When selected, Call Active Events are enabled.
Enable Call Terminated Events	When selected, Call Terminated Events are enabled.
Enable Relay Activated Events	When selected, Relay Activated Events are enabled.
Enable Relay Deactivated Events	When selected, Relay Deactivated Events are enabled.
Enable Ring Events	When selected, Ring Events are enabled.
Enable Multicast Start Events	When selected, Multicast Start Events are enabled.
Enable Multicast Stop Events	When selected, Multicast Stop Events are enabled.
Enable Power On Events	When selected, Power On Events are enabled.
Enable 60 Second Heartbeat Events	When selected, 60 Second Heartbeat Events are enabled.
	Link to the **Home** page.
	Link to the **Device Configuration** page.
	Link to the **Networking** page.
	Link to go to the **SIP Configuration** page.
	Link to the **Multicast Configuration** page.
	Link to the **Audio Configuration** page.
	Link to the **Clock Configuration** page.[a]
	Link to the **Event Configuration** page.[b]

Table 2-15. Event Configuration (continued)

Web Page Item	Description
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Test Event	Click on the **Test Event** button to test an event.
Reboot	Click on the **Reboot** button to reboot the system.

a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

2.8.1 Example Packets for Events

The server and port are used to point to the listening server and the 'Remote Event Server URL' is the destination URL (typically the script running on the remote server that's used to parse and process the POST events).

Note The XML is URL-encoded before transmission so the following examples are not completely accurate.

Here are example packets for every event:

```
POST xmlparse_engine HTTP/1.1

Host: 10.0.3.79

User-Agent: CyberData/1.0.0

Content-Length: 197

Content-Type: application/x-www-form-urlencoded


<?xml version="1.0" encoding="ISO-8859-1"?>

<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>

<event>POWERON</event>

</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 199
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>HEARTBEAT</event>
</cyberdata>


POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 196
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>BUTTON</event>
</cyberdata>


POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 201
Content-Type: application/x-www-form-urlencoded
```

```
<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL_ACTIVE</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 205
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>CALL_TERMINATED</event>
</cyberdata>
```

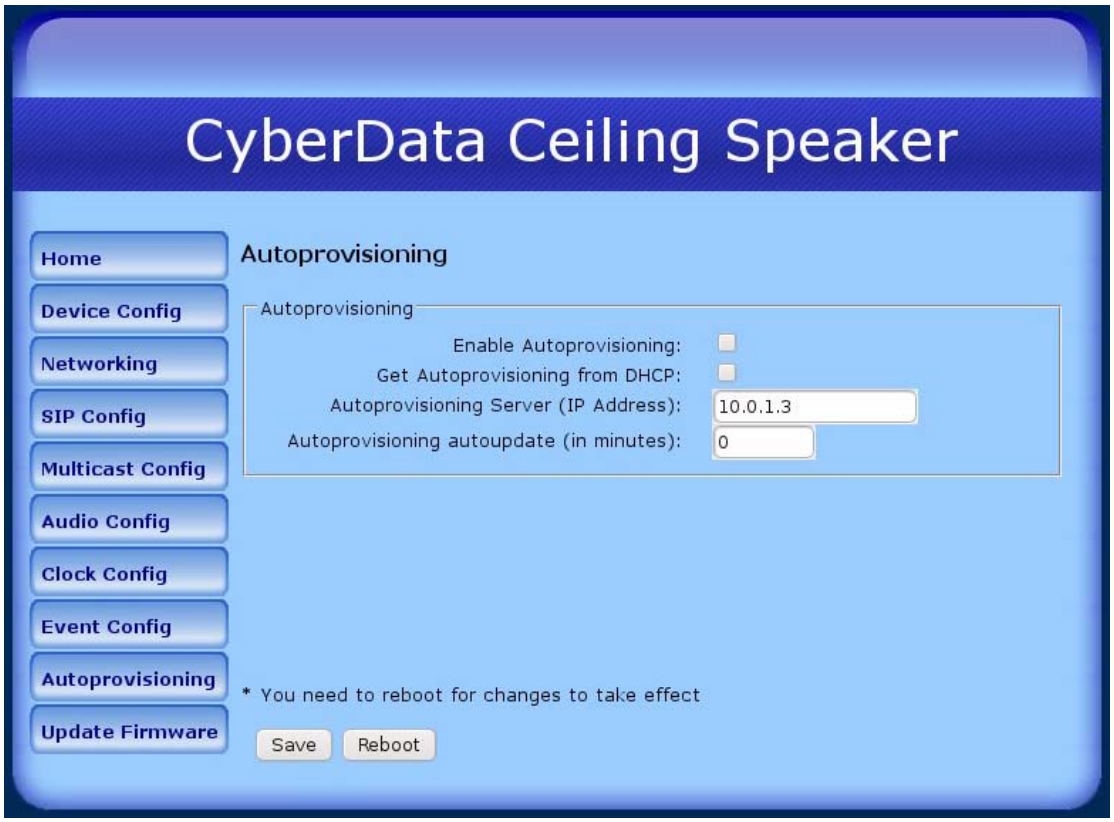
```
POST xmlparse_engine HTTP/1.1
Host: 10.0.3.79
User-Agent: CyberData/1.0.0
Content-Length: 197
Content-Type: application/x-www-form-urlencoded

<?xml version="1.0" encoding="ISO-8859-1"?>
<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>
<event>RINGING</event>
</cyberdata>
```

```
POST xmlparse_engine HTTP/1.1

Host: 10.0.3.79

User-Agent: CyberData/1.0.0

Content-Length: 234

Content-Type: application/x-www-form-urlencoded


<?xml version="1.0" encoding="ISO-8859-1"?>

<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>

<event>MULTICAST_START</event>

<index>8</index>

</cyberdata>



POST xmlparse_engine HTTP/1.1

Host: 10.0.3.79

User-Agent: CyberData/1.0.0

Content-Length: 233

Content-Type: application/x-www-form-urlencoded


<?xml version="1.0" encoding="ISO-8859-1"?>

<cyberdata NAME='CyberData VoIP Device' MAC='0020f70015b6'>

<event>MULTICAST_STOP</event>

<index>8</index>

</cyberdata>
```

2.9 Autoprovisioning Configuration

1. Click the **Autoprovisioning** button to open the **Autoprovisioning Configuration** page. See Figure 2-13.

Figure 2-24. Autoprovisioning Configuration Page



Note Figure 2-13 shows the factory default settings.

2. On the **Autoprovisioning Configuration** page, you may enter values for the parameters indicated in Table 2-5.

Table 2-16. Autoprovisioning Configuration Parameters

Web Page Item	Description
Autoprovisioning	
Enable Autoprovisioning	See Section 2.9.1, "Autoprovisioning".
Get Autoprovisioning from DHCP	See Section 2.9.1, "Autoprovisioning".
Autoprovisioning Server (IP Address)	See Section 2.9.1, "Autoprovisioning" (15 character limit).
Autoprovisioning Autoupdate (in minutes)	Type the desired time (in minutes) that you want the Autoprovisioning feature to update (6 character limit).
Home	Link to the **Home** page.

Table 2-16. Autoprovisioning Configuration Parameters (continued)

Web Page Item	Description
Device Config	Link to the **Device Configuration** page.
Networking	Link to the **Networking** page.
SIP Config	Link to go to the **SIP Configuration** page.
Multicast Config	Link to the **Multicast Configuration** page.
Audio Config	Link to the **Audio Configuration** page.
Clock Config	Link to the **Clock Configuration** page.[a]
Event Config	Link to the **Event Configuration** page.[b]
Autoprovisioning	Link to the **Autoprovisioning Configuration** page.
Update Firmware	Link to the **Update Firmware** page.
Save	Click the **Save** button to save your configuration settings. **Note**: You need to reboot for changes to take effect.
Reboot	Click on the **Reboot** button to reboot the system.

a. This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b. This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

3. After changing the parameters, click the **Save** button.

2.9.1 Autoprovisioning

Enable Autoprovisioning Option

With autoprovisioning enabled, the board will get it's configuration from a remote TFTP server on startup or periodically on a scheduled delay. Autoprovisioned values will override values stored in on-board memory and will be visible on the web page. The board gets it's autoprovisioning information from an XML-formatted file hosted from a TFTP server. CyberData will provide a template for this XML file and the user can modify it for their own use.

To use autoprovisioning, create a copy of the autoprovisioning template with the desired settings and name this file with the mac address of the device to configure (for example: **0020f7350058.config**). Put this file into your TFTP server directory and manually set the TFTP server address on the board.

It is not necessary to set every option found in the autoprovisioning template. As long as the XML is valid, the file can contain any subset. Options not autoprovisioned will default to the values stored in the on board memory. For example if you only wanted to modify the device name, the following would be a valid autoprovisioning file:

```
<?xml version="1.0" encoding="utf-8" ?>
<specific>
    <MiscSettings>
        <DeviceName>auto Ceiling Speaker</DeviceName>
    </MiscSettings>

</specific>
```

Networking

The board will only apply networking settings or firmware upgrades after a reboot.

Get Autoprovisioning from DHCP

When this option is checked, the device will automatically fetch it's autoprovisioning server address from the DHCP server. The device will use the address specified in **OPTION 150** (TFTP-server-name) or **OPTION 66**. If both options are set, the device will use **OPTION 150**.

Refer to the documentation of your DHCP server for setting up **OPTION 150**.

To set up a Linux DHCPD server to serve autoprovisioning information (in this case using both option 66 and 150), here's an example dhcpd.conf:

```
# dhcpd.conf
#
# Configuration file for ISC dhcpd (see 'man dhcpd.conf')
#
ddns-update-style ad-hoc;

option option-150 code 150 = ip-address;

subnet 10.0.0.0 netmask 255.0.0.0 {
        max-lease-time 120;
        default-lease-time 120;

        option routers                  10.0.0.1;
        option subnet-mask              255.0.0.0;

        option domain-name              "voiplab";
        option domain-name-servers       10.0.0.1;

        option time-offset              -8;     # Pacific Standard Time

        option tftp-server-name         "10.0.0.254";

        option option-150               10.0.0.254;

        range 10.10.0.1 10.10.2.1;}
```

Autoprovisioning Server (IP Address)

Instead of using DHCP to provide the autoprovisioning tftp server address, you can specify an address manually.

Autoprovisioning Autoupdate

If **Autoprovisioning** is enabled and the **Autoprovisioning Autoupdate** value is something other than **0** minutes, a service is started on startup that will wait the configured number of minutes and then try to re-download it's autoprovisioning file. It will compare it's previously autoprovisioned file with this new file and if there are differences, it will reboot the board.

Autoprovisioned Firmware Upgrades

An Autoprovisioned firmware upgrade only happens after a reboot, will take roughly three minutes, and the web page will be unresponsive during this time.

The '**FirmwareVersion'** value in the xml file *must* match the version stored in the '**FirmwareFile**'.

```
<FirmwareVersion>v5.0.5b01</FirmwareVersion>
<FirmwareFile>505b01-uImage-ceilingspeak</FirmwareFile>
```

If these values are mismatched, the board can get stuck in a loop where it goes through the following sequence of actions:

1. The board downloads and writes a new firmware file.
2. After the next reboot, the board recognizes that the firmware version does not match.
3. The board downloads and writes the firmware file again.

CyberData has timed a firmware upgrade at 140 seconds. Therefore, if you suspect the board is stuck in a loop, either remove or comment out the **FirmwareVersion** line in the XML file and let the board boot as it normally does.

Autoprovisioned Audio Files

Audio files are stored in non-volatile memory and an autoprovisioned audio file will only have to be downloaded once for each device. Loading many audio files to the device from the web page could cause it to appear unresponsive. If this happens, wait until the transfer is complete and then refresh the page.

The device uses the file name to determine when to download a new audio file. This means that if you used autoprovisioning to upload a file and then changed the contents of this file at the TFTP server, the device will not recognize that the file has changed (because the file name is the same).

Since audio files are stored in non-volatile memory, if autoprovisioning is disabled after they have been loaded to the board, the audio file settings will not change. You can force a change to the audio files on the board by clicking **Restore Default** on the **Audio Configuration** page or by changing the autoprovisioning file with "**default**" set as the file name.

2.10 Upgrade the Firmware and Reboot the Talkback Speaker

To upload the Talkback Speaker firmware from your PC:

1. Set up a TFTP server.

   If you do not already have a TFTP server running on your network, see Appendix B, "Setting up a TFTP Server".

2. Retrieve the latest Talkback Speaker firmware from the VoIP Talkback Speaker product page at:

   http://www.cyberdata.net/support/voip/index.html

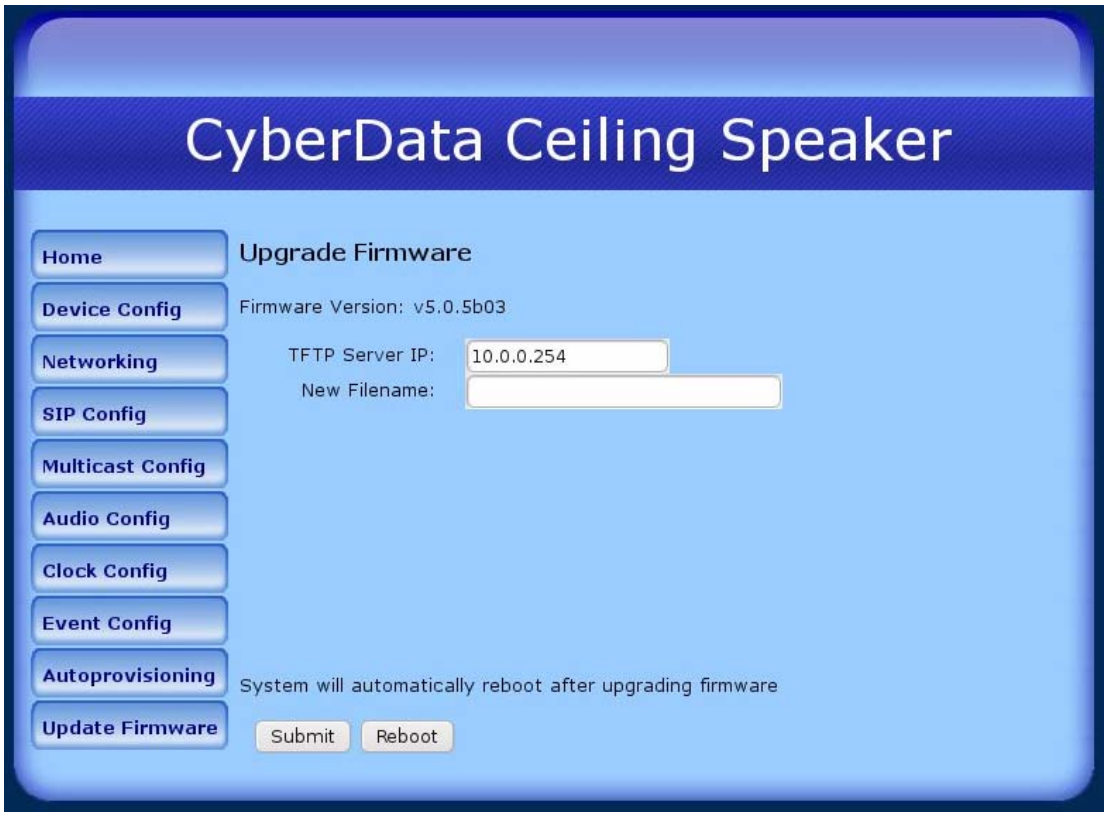
3. Unzip the Talkback Speaker version file. This file may contain the following:
   - Firmware file
   - Release notes

4. Copy the firmware files to be upgraded to the appropriate TFTP server directory:
   - c:\tftp-root\for Windows
   - /tftpboot/for Linux

5. Log in to the Talkback Speaker home page as instructed in Section 2.4.1, "Log in to the Configuration Home Page".

6. Click the **Update Firmware** button to open the **Upgrade Firmware** page. See Figure 2-25.

Figure 2-25. Firmware Upgrade Page



Note Figure 2-25 shows the factory default settings.

7. Enter the IP address of your TFTP server into the **TFTP Server IP** parameter field.
8. Enter the firmware file name of the file to be uploaded into the **New Filename** parameter field.

   For example, kernel file name **201-image-spk-sip.bin**.
9. Click **Upload File**.

Note This starts the upload process. Once the Talkback Speaker has uploaded the file, the **Uploading Firmware** countdown page appears, indicating that the firmware is being written to flash. The Talkback Speaker will automatically reboot when the upload is complete. When the countdown finishes, the **Upgrade Firmware** page will refresh. The uploaded firmware file name should be displayed in the system configuration (indicating successful upload and reboot).

Note If you are upgrading an older version of the Speaker firmware to version 3.3.0 or later, several features will be in an unknown or random state. Therefore, in the case of a firmware upgrade to version 3.3.0 or later, CyberData recommends that you go to the **Device Config** page and make sure the following values are set properly.

- Auto Answer

Table 2-17 shows the web page items on the **Upgrade Firmware** page.

Table 2-17. Firmware Upgrade Parameters

Web Page Item	Description
Firmware Version	Shows the current firmware version.
TFTP Server IP address	Enter the IP address of your TFTP server into the **TFTP Server IP** parameter field (15 character limit).
New Filename	Use this field to enter the new file name for the kernel or application firmware file that you are uploading (25 character limit).
	Link to the **Home** page.
	Link to the **Device Configuration** page.
	Link to the **Networking** page.
	Link to go to the **SIP Configuration** page.
	Link to the **Multicast Configuration** page.
	Link to the **Audio Configuration** page.
	Link to the **Clock Configuration** page.[a]
	Link to the **Event Configuration** page.[b]
	Link to the **Autoprovisioning Configuration** page.
	Link to the **Update Firmware** page.
	Click on the **Submit** button to automatically upload the selected firmware and reboot the system.
	Click on the **Reboot** button to reboot the system.

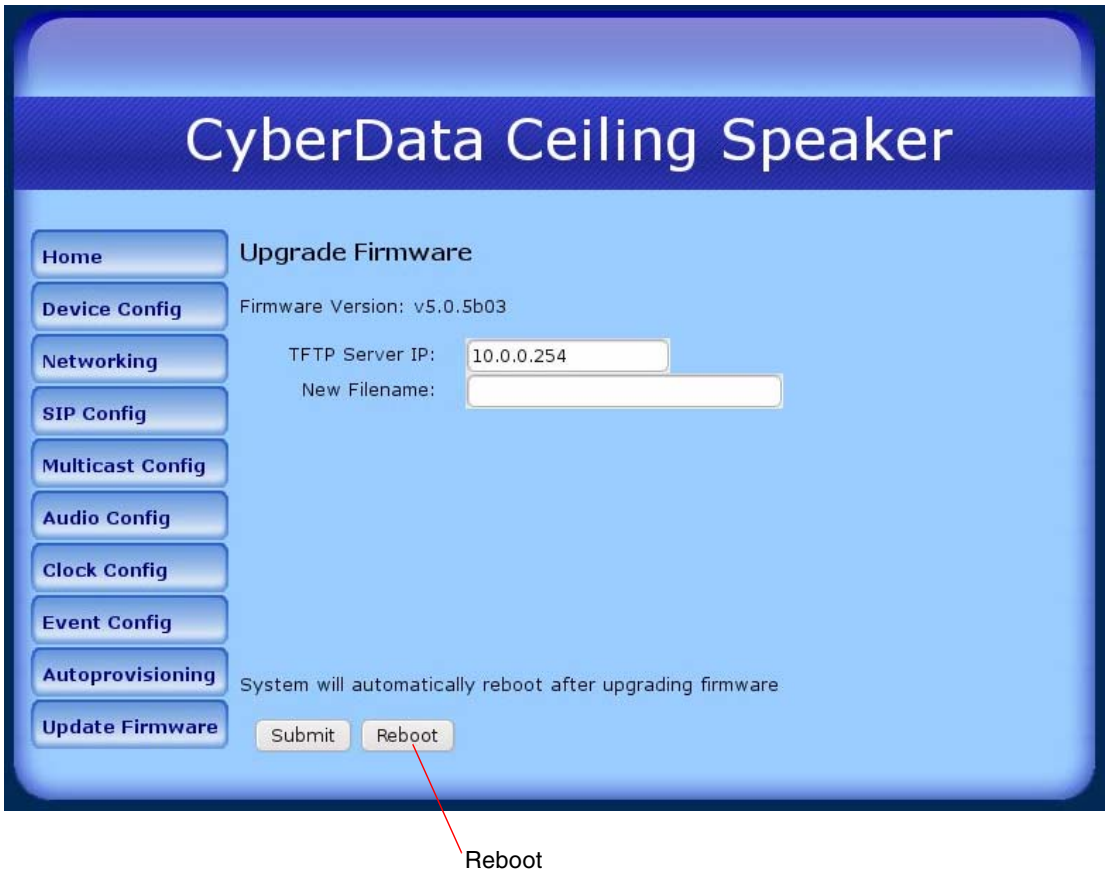
a.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.
b.This page is used only if the CyberData Clock Kit (part number 011023 [wall-mounted version] or 011024 [flush-mounted version]) is installed.

2.10.1 Reboot the Talkback Speaker

To reboot a Talkback Speaker, log in to the web page as instructed in Section 2.4.1, "Log in to the Configuration Home Page".

1. Click **Update Firmware** to open the **Upgrade Firmware** page (Figure 2-26).

Figure 2-26. Reboot System Section



2. Click **Reboot**. A normal restart will occur and you will see the following Reboot page.

Figure 2-27. Reboot Page

Appendix A: Mounting the Speaker

A.1 Mount the Speaker

Before you mount the speaker, make sure that you have received all the parts for each speaker. Refer to Table A-1 and Table A-2.

Table A-1. Drop Ceiling Mounting Components (Part of the Accessory Kit)

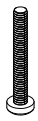
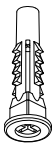
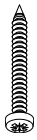
Quantity	Part Name	Illustration
3	#8 Nylon Thumb Nuts	
3	#8 Fender Washers	
3	8-32 x 1 1/4" Mounting Screws	

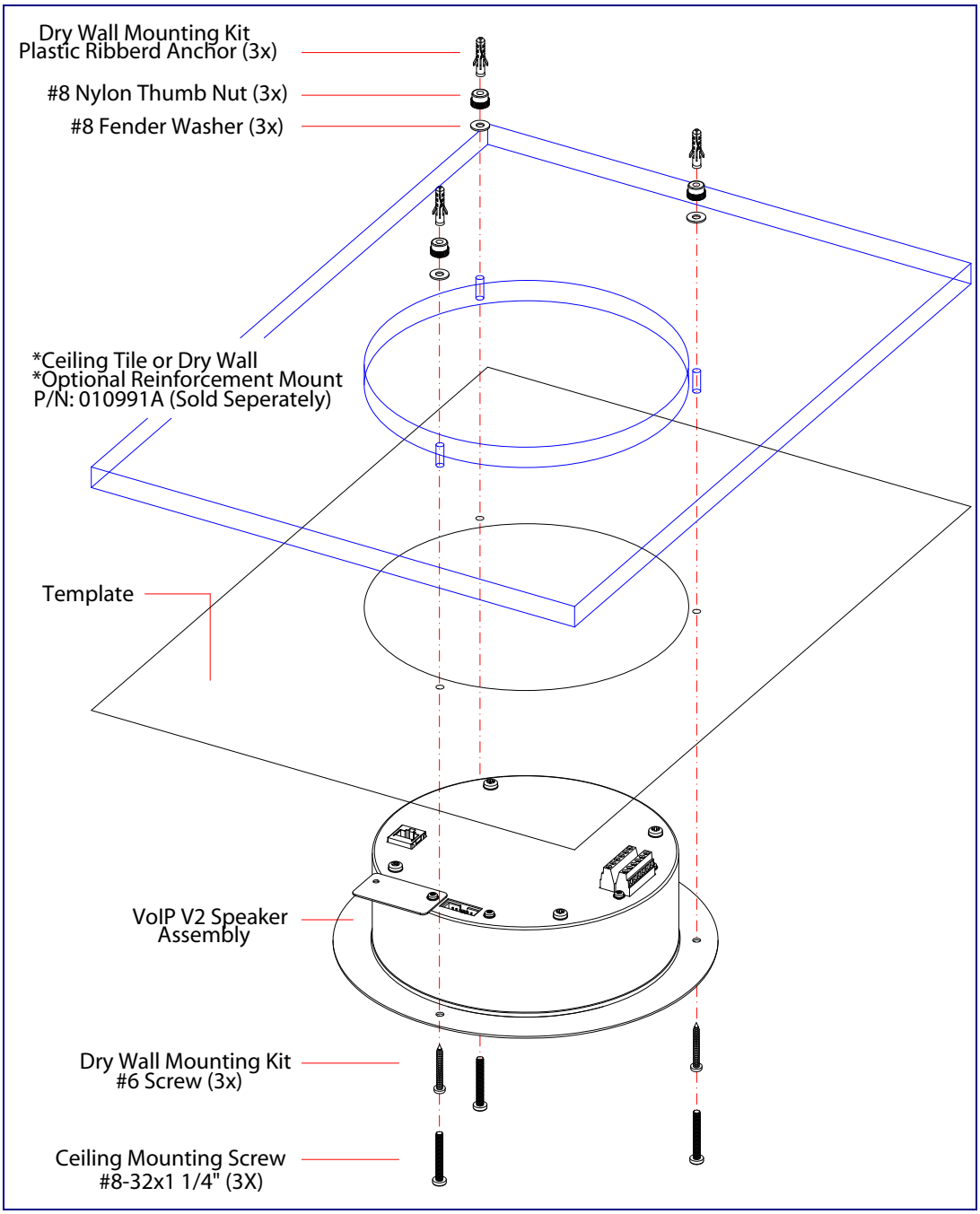
Table A-2. Drywall Mounting Components (Part of the Accessory Kit)

Quantity	Part Name	Illustration
3	Plastic Ribbed Anchors	
3	#6 Sheet Metal Screws	

To mount the speaker:

1. Use the **TEMPLATE** to cut the speaker hole and prepare holes for the screws (Figure A-1). This template is located on the back page of the *Installation Quick Reference Guide* that is delivered with each speaker.

Figure A-1. VoIP Speaker Assembly



2. Plug the Ethernet cable into the Speaker Assembly. Section 2.2.3, "Confirm that the Speaker is Operational and Linked to the Network" explains how the **Link** and **Status** LEDs work.

3. At this point:
   - For *drop ceiling mounting*, position the **VoIP SPEAKER ASSEMBLY** in the ceiling so that its screw holes align with those you prepared.
   - For *drywall mounting*, place the three **PLASTIC RIBBED ANCHORS** in the holes you prepared, and position the **VoIP SPEAKER ASSEMBLY** over them, aligning the screw holes in the assembly with the anchors.

4. To fasten the speaker:
   - For *drop ceiling mounting*, use the three **8-32 x 1 1/4" MOUNTING SCREWS**, **#8 NYLON THUMB NUTS**, and **#8 FENDER WASHERS** to secure the speaker.

Note For weak ceiling tile, CyberData offers a reinforcing mount (CyberData part number 010991A).

   - For *drywall mounting*, use the three **#8 SHEET METAL SCREWS** to secure the speaker.

Appendix B: Setting up a TFTP Server

B.1 Set up a TFTP Server

Upgrading the firmware requires a TFTP server on which you access the Web interface where you can upload the firmware files.

B.1.1 In a LINUX Environment

To set up a TFTP server on LINUX:

1. Create a directory dedicated to the TFTP server, and move the files to be uploaded to that directory.
2. Run the following command where `/tftpboot/` is the path to the directory you created in Step 1: the directory that contains the files to be uploaded. For example:

   ```
   in.tftpd -l -s /tftpboot/your_directory_name
   ```

B.1.2 In a Windows Environment

You can find several options online for setting up a Windows TFTP server. This example explains how to use the Solarwinds freeware TFTP server, which you can download at:

http://www.cyberdata.net/support/voip/solarwinds.html

To set up a TFTP server on Windows:

1. Install and start the software.
2. Select **File/Configure/Security** tab/**Transmit Only**.
3. Make a note of the default directory name, and then move the firmware files to be uploaded to that directory.

Appendix C: Troubleshooting/Technical Support

C.1 Frequently Asked Questions (FAQ)

To see a list of frequently asked questions for your product, do the following:

1. Go to the following URL:

http://www.CyberData.net/support/voip

2. Go to the support page for your product, and click on the **FAQs** tab.

C.2 Documentation

The documentation for this product is released in an English language version only. You can download PDF copies of CyberData product documentation by doing the following:

1. Go to the following URL:

http://www.CyberData.net/support/voip

2. Go to the support page for your product, and click on the **Documentation** tab.

C.3 Contact Information

Contact	CyberData Corporation 2555 Garden Road Monterey, CA 93940 USA www.CyberData.net Phone: 800-CYBERDATA (800-292-3732) Fax: 831-373-4193
Sales	Sales 831-373-2601 Extension 334
Technical Support	Phone: 831-373-2601 Extension 333 Web: **http://www.cyberdata.net/support/contactsupportvoip.html**
Returned Materials Authorization	To return the product, contact the CyberData Returned Materials Authorization (RMA) department at: Phone: 831-373-2601, Extension 136 Email: RMA@CyberData.net When returning a product to CyberData, an approved CyberData RMA number must be printed on the outside of the original shipping package. No product will be accepted for return without an approved RMA number. Send the product, in its original package, to the following address: CyberData Corporation 2555 Garden Road Monterey, CA 93940 Attention: RMA "your RMA number"
RMA Status Form	If you need to inquire about the repair status of your product(s), please use the CyberData RMA Status form at the following web address: **http://www.cyberdata.net/support/rmastatus.html**

C.4 Warranty

CyberData warrants its product against defects in material or workmanship for a period of two years from the date of purchase. Should the product fail within the warranty period, CyberData will repair or replace the product free of charge. This warranty includes all parts and labor.

Should the product fail out-of-warranty, a flat rate repair charge of one half of the purchase price of the product will be assessed. Repairs that are in warranty but are damaged by improper modifications or abuse, will be charged at the out-of-warranty rate. Products shipped to CyberData, both in and out-of-warranty, are shipped at the expense of the customer. Shipping charges for repaired products shipped back to the customer by CyberData, will be paid by CyberData.

CyberData shall not under any circumstances be liable to any person for any special, incidental, indirect or consequential damages, including without limitation, damages resulting from use or malfunction of the products, loss of profits or revenues or costs of replacement goods, even if CyberData is informed in advance of the possibility of such damages.

C.4.1 Warranty & RMA Returns within the United States

If service is required, you must contact CyberData Technical Support prior to returning any products to CyberData. Our Technical Support staff will determine if your product should be returned to us for further inspection. If Technical Support determines that your product needs to be returned to CyberData, an RMA number will be issued to you at this point.

Your issued RMA number must be printed on the outside of the shipping box. No product will be accepted for return without an approved RMA number. The product in its original package should be sent to the following address:

CyberData Corporation

2555 Garden Rd.

Monterey, CA 93940

Attn: RMA "xxxxxx"

C.4.2 Warranty & RMA Returns Outside of the United States

If you purchased your equipment through an authorized international distributor or reseller, please contact them directly for product repairs.

C.4.3 Spare in the Air Policy

CyberData now offers a *Spare in the Air* no wait policy for warranty returns within the United States and Canada. More information about the *Spare in the Air* policy is available at the following web address:

http://www.cyberdata.net/support/warranty/spareintheair.html

C.4.4 Return and Restocking Policy

For our authorized distributors and resellers, please refer to your CyberData Service Agreement for information on our return guidelines and procedures.

For End Users, please contact the company that you purchased your equipment from for their return policy.

C.4.5 Warranty and RMA Returns Page

The most recent warranty and RMA information is available at the CyberData Warranty and RMA Returns Page at the following web address:

http://www.cyberdata.net/support/warranty/index.html

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